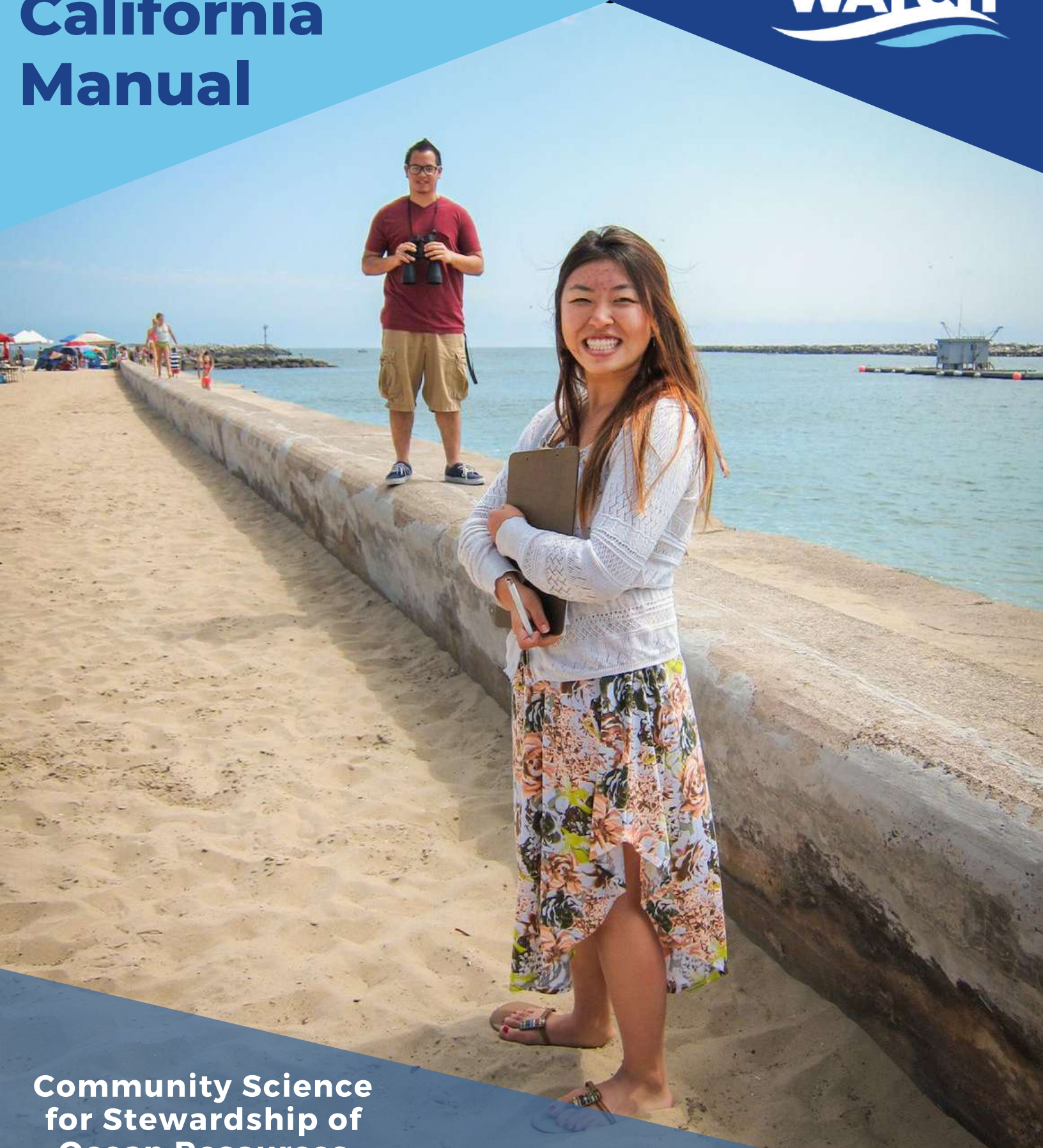


MPA Watch California Manual



Community Science
for Stewardship of
Ocean Resources
mpawatch.org

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Introduction

MPA Watch is a community science program that trains volunteers to observe and collect data on human uses of coastal and marine resources both inside and outside of marine protected areas (MPAs). Volunteers use standardized protocols to collect relevant, scientifically rigorous, and broadly accessible data. Data are meant to inform the management, enforcement, and science of California's marine protected areas, and allow our network of programs and organizations to track how the public uses coastal areas. By involving local communities in data collection, MPA Watch programs inspire and empower stewardship, and educate the public about California's ocean ecosystems.

Purpose of the Manual

MPA Watch programs have been rapidly replicating throughout California since 2010. In past years, new programs borrowed materials from existing programs and adapted them for their region and local program. Since statewide MPA Watch coordination started in 2013, individual MPA Watch programs have banded together to unify survey methodology and other programmatic aspects. As a result, this master MPA Watch California Manual has been created as a guide for groups interested in starting up a new MPA Watch program, for programs interested in refreshing their existing community science monitoring programs to align with statewide MPA Watch protocol, and for others interested to know what details are included in an MPA Watch monitoring program. The first MPA Watch manual was developed in 2015 by the original two MPA Watch programs, The Otter Project and Heal the Bay, with technical support from California Ocean Science Trust. This manual was updated by the MPA Watch network in 2020.

This document contains the information necessary to build a program that recruits, trains, and manages volunteers in the

collection of data in and around marine protected areas, in order to contribute data that keep with the standards adopted by the broader MPA Watch network. We hope that this MPA Watch California Manual is helpful as you create your volunteer community science program to help monitor MPAs.

Overview of MPA Watch

With the implementation of the Marine Life Protection Act (MLPA) and the required new network of MPAs, also came the task of monitoring whether these areas are successfully meeting their goals. Organizations invested in the health of the California coastline began monitoring and collecting data in and around these areas. The MPA Watch program has been designed with the help of social and biological science experts throughout the state of California with the intention of collecting data on human activity and resource use. These data are meant to inform the management, enforcement, and science of California's marine protected areas and allow us to see how human uses are changing as a result of MPA implementation.

MPA Watch Statewide Program Goals



To help determine how effective MPAs are at meeting their goal of enhancing recreational activities by tracking changes and trends of human use over time.



To provide contextual information on human use for interpretation of biological monitoring data.



To inform MPA enforcement and management decisions regarding human activity inside MPAs.



To train MPA Watch volunteers as stewards and effective public educators regarding MPAs.



Potential users of MPA Watch data include academia, natural resource management agencies, and local communities. A key focus for the program is to inform California's management of MPAs. In addition to data-oriented goals, MPA Watch programs aim to involve local communities in learning about marine and coastal resources, and to inspire and empower ocean stewardship. We always welcome new volunteers to experience California's beautiful coastline while collecting data that will help protect our precious resources.

Background on Marine Protected Areas

Marine protected areas (MPAs) are marine or estuarine waters set aside primarily to protect marine life and associated habitat. The network of MPAs along the coastline of California was required by the Marine Life Protection Act of 1999. MPAs exist at all levels of government, from national to local. For the purposes of this manual "MPA" will refer to the state-level protected areas. MPAs have varying levels of protections and allowed uses, from "no-take" zones to those that allow some take of marine life. Just as parks on land are designed to protect special lands and wildlife from over-development and hunting, these underwater parks are designed to preserve complete marine ecosystems for future generations to observe and enjoy.



California Marine Protected Areas

For more information and full details about regulations and locations of marine protected areas, please visit www.dfg.ca.gov/mlpa/

Under the California Marine Life Protection Act, California has adopted a statewide network of marine protected areas (MPAs). Marine protected areas are underwater places designed to protect key habitats and species by prohibiting or restricting the take of marine life.

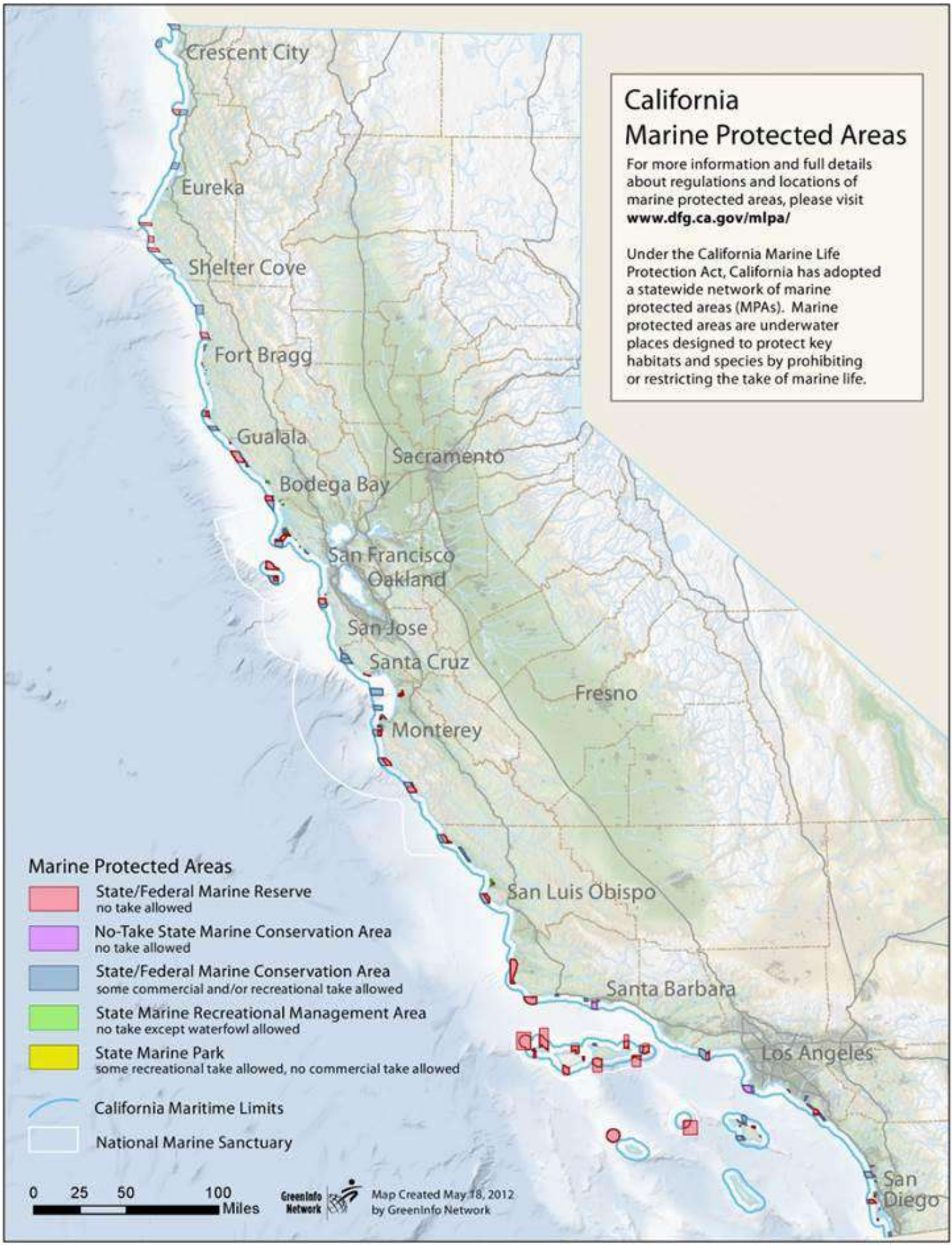
Marine Protected Areas

-  State/Federal Marine Reserve
no take allowed
-  No-Take State Marine Conservation Area
no take allowed
-  State/Federal Marine Conservation Area
some commercial and/or recreational take allowed
-  State Marine Recreational Management Area
no take except waterfowl allowed
-  State Marine Park
some recreational take allowed, no commercial take allowed
-  California Maritime Limits
-  National Marine Sanctuary

0 25 50 100
Miles



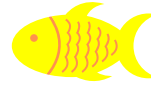
Map Created May 18, 2012
by GreenInfo Network



While each MPA has its own unique set of permitted and prohibited uses, most MPAs fit into six types:



State Marine Reserve (SMR)
An MPA where no take, damage, injury or possession of any living, geologic, or cultural marine resource is allowed.



State Marine Park (SMP)
An MPA that allows some recreational take but does not allow commercial take.



No-Take State Marine Conservation Area (No-Take SMCA)
An MPA where no take of any living, geologic, or cultural resource is allowed, EXCEPT for take incidental to specified activities permitted by other agencies.



State Marine Recreational Management Area (SMRMA)
A marine managed area where some take of marine resources may be allowed and legal waterfowl hunting is allowed (restrictions vary).



State Marine Conservation Area (SMCA)
An MPA where some recreational and/or commercial take of marine resources may be allowed (restrictions vary).



Special Closure
Prohibits or restricts access in waters adjacent to seabird rookeries of marine mammal haul-out sites.

California's coast and ocean are among our most treasured resources. The productivity, wildness, and beauty found here are central to California's identity, heritage, and economy. MPAs conserve biological diversity and protect a variety of marine habitats, communities, and ecosystems for their intrinsic value, while allowing for human use of marine resources. By protecting sensitive ocean and coastal habitats, marine life flourishes and, in turn, creates a healthier system overall.

Statewide MPA Watch Coordination

Technical Coordination

While MPA Watch programs all take a similar approach to measuring human use of ocean resources, there are also some differences across programs as a result of program size, total area covered, variation in regional characteristics, or specific questions that are of interest to individual programs. MPA Watch programs collaborated with the Ocean Science Trust to enhance and expand the relevance and utility of the data collected by exploring differences, and where possible, aligning methods and protocols.

Best practices, guidelines, and protocols for current and future locally-organized MPA Watch programs were developed to support MPA assessments and adaptive management, inform enforcement, compliance, and education efforts, and build social capital through engagement of local communities in statewide MPA Watch efforts. In addition, the resulting statewide database of human use activity can inform a variety of academic studies and other data needs unrelated to MPAs.

Current MPA Watch Programs

Organizations currently training MPA Watch volunteers (2020):



Heal the Bay



Governance of the MPA Watch Network

Addressing issues such as communications, data analysis, QA/QC, branding, and exploring partnerships is a daunting task for a single community science organization. While many agreements have been made regarding methods, QA/QC practices, and data management, among many other issues, there will be a need for continual adjustment and improvement over time. MPA Watch programs recognize these challenges and are working to put in place processes that can guide decision making in the future. Thus, one of the most important functions of a local MPA Watch program is participation in the wider statewide network. Solidifying this collaborative work, and sustaining the statewide network will require proactive communication and participation on the part of all programs, as well as leadership to ensure that the programs remain in alignment, and that they all have a voice in determining future adjustments and improvements to the MPA Watch approach. To reach this end, a statewide coordinator position was created, which is currently housed at WILD Coast.





While operating independently, California MPA Watch programs all collaborate on core elements and take a similar approach to measuring human use of ocean resources. All programs involve several key aspects such as carefully-designed survey sites and transect routes, volunteer classroom and field trainings, data collection and management, and standard quality assurance and quality control (QA/QC) practices. Inherent to any social science monitoring project is some level of error that affects the interpretation of the results. Researchers attempt to control for this error and enhance the confidence in findings by introducing methods and protocols. Implementing technical strategies, such as QA/QC practices, can enhance the accuracy of monitoring outputs. Benefits gained must be weighed in the context other community science programmatic considerations such as the goals of the monitoring project and the availability of resources for implementation.

Key commitments of MPA Watch programs in California include:

- Participation in the statewide MPA Watch program.
- Data entry into the online database at mpawatch.org.
- Commitment to the goals outlined above.
- Commitment to follow the standards in this guide.



MPA Watch methods and protocols have been designed with these analytical and practical challenges in mind. The following sections address key issues for consideration when designing a strategy for collecting, recording, and analyzing data. This knowledge comes from a range of sources, including literature in the social sciences, expert consultation including a scientific advisory committee, application of these practices, and the resulting lessons learned by MPA Watch programs.

Designing your Monitoring Program

MPA Watch program management takes place at the local level, administered by the local MPA Watch program. The considerations below offer guidance to programs in selection of transect routes, volunteer training, and program management. One of the first things a program should do is define their total coverage of the coast, understand where MPAs are, and make sure coordination is not overlapping with other MPA Watch programs. Defining sites, and transects within those sites, is a careful balance between practical and scientific considerations. In addition, when scouting survey routes, program managers will need to map and define methods of conducting surveys such as from a bluff, or walking along the beach. Program managers will also need to define transects with a specific start and end point, and map them clearly in the local program's volunteer field guide so transect routes are easily findable, surveys can be completed accurately, and safety considerations such as tides are identified.

Where to Survey

A number of standard characteristics have been documented as important determinants in where people choose to go to the coast. These attributes can be used to understand the similarities and differences across potential survey sites. According to the social science literature, sites that are similar in terms of the attributes listed in Table 1 will likely experience similar levels and types of human uses. It follows that the collection of data at one site can be extrapolated with the appropriate assumptions to estimate use at another site with similar characteristics. This knowledge can help MPA Watch programs capitalize on effort by minimizing the collection of data at similar sites, with the acknowledgment that the activities and site attributes of interest may vary by program. There are varying methods that can be used to identify the similarities and differences across survey sites. To date, existing MPA Watch survey sites have been evaluated for their similarities and differences using a method known as cluster analysis that attempts to group objects (site transects in this case) according to the similarity of the characteristics listed in Table 1 below.



Table 1. Key site attributes that influence coastal visitation patterns

Attribute	Definition
Length	Length of site according to predefined values.
Width	Average width of the beach (back beach to main tide line).
Water Quality	Newest Beach Report Card Grade on water quality.
Beach Type	Beach type (sandy/rocky).
Access	Type of access to beach.
Lot Parking	Presence or absence of lot parking.
Street Parking	Presence or absence of street parking.
Natural	Indicator of natural status. A natural beach is not groomed, and native vegetation is allowed to persist within the sandy area.
Development	Indicator of development near the beach site. Development is indicated by the presence of residential or commercial construction visible from the shore.
Harbors/Marinas	Presence or absence of harbors and/or marinas in the site.
Jetties	Presence or absence of jetties in the site.
Camping	Presence or absence of camping availability in the site.
Boardwalk/ Bikepath	Presence or absence of a beach boardwalk or bike path in the site.
Lifeguard Stations	Presence or absence of lifeguard towers during the months of June - August.
Restrooms	Presence or absence of permanent bathrooms.
Surfing	Presence or absence of a well-known surfing destination in the site. If a report for a site is listed on surflines.com it is well known.
Diving	Presence or absence of a well-known diving location in the site.
Tidepooling	Presence or absence of well-known tidepooling location in the site.
Latitude/Longitude	Latitude and Longitude of the start and end points of the site, in decimal degrees.

Selecting Survey Sites and Transects

Once sites are identified, the path, or transect, on which volunteers will follow and record occurrences must be mapped. MPA Watch programs employ two basic approaches to defining these transects inside and outside MPAs.

1. Full coverage: Some groups divide entire MPAs into walkable transects that cover the entire MPA. Transects within the MPA may be defined by changes from rocky to sandy, or other features of the landscape that affect activity types.
2. Partial coverage: Other groups select one or more transects that cover only part of a given MPA.

When selecting survey sites for transects, it is important to take into account how existing MPA Watch programs have based their decisions, such as public access for volunteers, appeal to volunteers, length of survey route, terrain, likelihood of significant activity (or inactivity), and importance to local scientific researchers.

Because full MPA coverage is sometimes not achievable, MPA Watch programs may choose a subset of the MPA to sample. This choice is the first and most important choice you must make when designing a sampling program. Some programs have transects paired with ecological monitoring sites (such as those surveyed by PISCO and Reef Check) to support integration with biological data. Also important is the choice of control sites outside of the MPA, if your program hopes to make inferences about causal effects of the MPA designation and compare inside/outside results.

Control/Reference Sites

In addition to sites within MPAs, most MPA Watch programs also monitor control or reference sites outside of MPAs, with the goal of comparing activities and trends inside and outside of MPAs. The site attribute information in Table 1 can help to define control sites for broad recreational comparisons, but there are other variables that programs may wish to consider. By surveying outside MPAs, control sites allow for useful comparisons of trends and changes in human use over time inside MPAs versus outside MPAs. Considerations for control site selection include:



Matching coastal use features: features similar to local MPAs such as public access, parking lots, surfing spots, other infrastructure, or tidepools.



Candidate MPA sites not under protection: beaches and areas that were considered for placement of an MPA, but were not selected. Many of these sites have similar features and human use like nearby MPAs.



Matching other ecological research sites: Some programs have transects paired with PISCO and Reef Check monitoring sites to support integration with biological data.



Looking for edge effects: Some programs have transects abutting MPAs, which look for possible effects such as activities being “pushed out” of MPAs.

For now there is no standard protocol for defining MPA Watch control sites. MPA Watch groups will continue to discuss these and other control site options. The current goal is to agree on a few well-defined options for use of control sites. If groups using control sites have a very specific rationale, and a well-implemented approach, this will allow us to evaluate the efficacy of different approaches over time, and potentially move toward consistent, unified guidelines.

Additional Site Considerations

Regardless of whether a program decides to have full or partial survey coverage of an MPA, a number of practical considerations should guide the definition of transects. Volunteers in community science include participants of different ages, and a range of fitness levels and physical attributes. With this in mind it is important to consider the accessibility to a site, terrain, and the distance covered. As a general rule, most MPA Watch programs design transects that can be covered by a volunteer in approximately an hour or less. Although spatial design of survey routes varies by program and geography, to standardize survey techniques and control effort along a variety of routes, volunteers are trained to walk at a steady, somewhat slow pace while completing their observational MPA Watch surveys.

Standardizing the survey with temporal parameters (in addition to standardized training efforts and monitoring protocol) is intended to balance some of the variations between observers, making results comparable across MPAs and control sites.

When to Survey

Just as it is important to consider what parts of the coast are sampled, it is also critical to consider the temporal coverage of sampling. The activities on a stretch of coast are likely to vary by season, day of the week, and time of day. They will also be influenced by weather, tides, and other shifting conditions.

Although volunteers are given flexibility in scheduling their surveys, they are encouraged to make an effort to cover a variety of times, weather conditions, and days of the week. It is likely that volunteer availability and preferences will provide initial results that are biased towards a certain time

of day, day of the week, or weather conditions. Tide levels can influence activity, and seasons will also have to be considered, although this is relatively easy to incorporate into the data set after the fact. Open and closed fishing and harvesting seasons can also dramatically cause certain activities to increase or decrease.

Bias toward days with pleasant weather can diminish the credibility of statements about use over periods where there is variability in attributes contributing to selection. This bias can partially be addressed by collecting relevant metadata (such as weather and tide conditions during the time of the survey which can be considered at later stages of data analysis), but sampling across the full range of conditions is also necessary. The most efficient method for securing this outcome is known as simple random sampling, whereby volunteers survey on a subset of days and times that have been selected at random. Random sampling can be conducted year-round or for the time periods that are considered most important. For example, is the weekend/weekday distinction most important to a program, or is the proportion of use within a specific season, say summer, the most important window?

While it is not a complicated matter to select this random subset of sampling times, many programs prefer to avoid specifying the exact dates and times that volunteers conduct their surveys, as it can deter volunteers from volunteering their time and create more work for the program manager. As an alternative approach to assigned or random sampling, some programs are monitoring submitted surveys to identify what times are over-represented and/or underrepresented and where. Program managers are using this knowledge to identify where survey effort could be redirected or supplemented by more

targeted MPA Watch surveys. Programs may supplement gaps in locations, dates, and times through more intensive MPA Watch surveys completed by interns, with the interns identifying temporal and spatial needs and targeting completing surveys then and there. All programs are encouraged to explore what works and share with the statewide MPA Watch program for solutions and challenges on this front.

How Often to Survey

The goal of the MPA Watch counts is to allow for significant and robust statistical inference on human uses. An approach to sampling that fails to account for a stratified population, and that depends only on simple random selection will very likely be biased. In order to translate the MPA Watch snapshot counts into credible statements about human uses it is critical that a sufficient number of surveys are conducted across each stratified observational window.

Identifying the relevant observational windows, and determining survey targets (e.g., how often surveys should be conducted at a site across times, days, and seasons) requires information on the user population. This is clearly “a chicken or the egg” dilemma as MPA Watch programs will generally have limited information on the user population at their survey sites at the start of their sampling program. To mitigate this, MPA Watch programs should make educated assumptions about the user population by working with a qualified expert to analyze data across an initial calibration period (e.g., first six months of data collection).

In setting survey targets, MPA Watch programs must also consider the level of confidence they want an observer to have in a reported statistic. In general, the more surveys that are conducted across observational windows at a site, the more confidence one can place in the statistics generated from those data. Further, surveying at sites with large populations (total overall users or within a specific user group such as nonconsumptive) is more likely to produce information that a researcher would have confidence in compared to surveying at sites with small populations. At sites that may never yield information that is statistically significant it may be advisable to rededicate program resources away from these sites unless it is determined that anecdotal data is of value to end users like the California Department of Fish and Wildlife.

As an example, consider setting survey targets at site X for weekdays and weekends over a one-year period. Assume that site X has a large number of visitors on the weekends with a small variance in counts from week to week, and a small number of visitors during the weekdays, with a large variance in the count from week to week. This would require a relatively larger weekday sample than weekend sample at site X to ensure confidence in any generated statistics. The larger relative variance on weekdays makes the true weekday average harder to measure, and thus requires more visits to support statistical confidence. Conducting this many surveys at any one site may not be feasible, especially if (at a site like X) weekdays are of lesser importance to weekends for policy makers. The higher the desired confidence,

the larger the required sample size to achieve significance. The standard measure of confidence is the 95% level. This can often be onerous. In such cases as the 95% significance level is unobtainable we suggest you reduce your margin of error and confidence level to levels no lower than 80% and 20%, respectively. As a resource, MPA¹Watch programs have access to an interactive table that they can use in Microsoft Excel to generate a simple random sampling plan, allowing the program manager to define observational window and confidence level of interest (see above). Because this table will depend on an estimate of the population size at each site, and most groups will not have access to this information prior to starting the surveying, at a minimum you should be able to sample a site four weekdays and two weekend days per month.

Volunteers also commit to completing surveys regularly, but specific time and survey commitments vary from program to program (commitments range from two to eight surveys a month, typically).



Volunteer Training

All programs provide periodic volunteer trainings to train new volunteers and bring in additional data, to compensate for volunteers who decide to not continue past their initial commitment, and to



ensure each monitoring site is surveyed continuously throughout the year. MPA Watch programs are encouraged to require all volunteers to attend a classroom and field training session before beginning to survey any monitoring sites. Program managers and instructors provide resources, go over protocols and procedures, and make sure the volunteer understands MPA Watch, as well as how to conduct a survey and enter data. Volunteers then accompany managers on their first survey to ensure maximum volunteer confidence before data is collected. Many programs also recruit and train university-level interns to complete more surveys and create a more robust monitoring program.

Data Collection

MPA Watch collects data via land and boat-based surveys. Due to the additional resources required for boat-based surveys, the majority of surveys conducted are land-based. The following sections on data collection and methodology refer primarily to land-based survey techniques. More information on boat-based surveys may be found on page 25.

The predominant approach to gathering data is to have MPA Watch volunteers walk steadily along a predefined transect with clearly defined starting and ending points. When conducting a survey, MPA Watch volunteers count every person they see. Each person counted gets a tally in only one category (see the Data Definitions section on pages 20-21). The one exception is in the case of boats where each boat gets only one tally regardless of the number of people aboard. As volunteers walk along a transect, they record people or boats and their specific activities at the moment they pass them. In other words, people and activities occurring in front of or behind the surveyor are not counted. This helps to prevent double counting as people and boats are often not stationary. Volunteers walk at a relatively even speed, though this is not always possible as there may be some areas that have a high number of users making the recording of observations more time intensive. Maintaining as constant pace as possible allows for a more even distribution of observations across space and time.

In some cases limited public access can prevent MPA Watch volunteers from walking along the shoreline or bluff-top. In these cases, volunteers stop at predefined vista points and scan the coast to document activities occurring across the defined area of observation. For all

vista point observations, volunteers take the smallest amount of time needed to count all activities. When a person is observed, the activity they are engaged in at that moment is recorded. No judgment is made about what the person may have been doing, or intends to do. This avoids biasing the data. However, some data categories are observed as they begin or end such as someone just entering the water to dive, snorkel, kite-surf, or gearing up for these activities. In those cases, the activity is counted if the person is actively getting ready to engage in the activity or coming out of the water. In other words, gearing up counts as part of the activity, but sitting on the beach next to the gear does not. Activities are only recorded if the person or boat is inside the study area, or “countable” area. The countable area is defined by a shoreward boundary and seaward boundary, as well as the start- and end-points of the transect. The shoreward boundary is defined as the first occurrence of infrastructure or bluff/vegetation. Defining the seaward boundary is less straightforward. The seaward boundary is not uniform in distance across all MPAs (e.g., in some cases the MPA boundary is one mile offshore and in other cases it is three miles offshore) and there are fewer distinguishable markers like restrooms or lifeguard towers that can help orient the observer. The only outlier is rod/reel fishing, where the angler is outside the countable area and their line is inside the countable area. Depending on the geography of your survey sites, this is an exception that needs to be taken into account for volunteer training and logging data. Development of clear and consistent guidelines for establishing a seaward boundary for the countable area is a work in progress for the statewide MPA Watch network. Programs are determining how to best train volunteers to visualize this boundary and tally data accordingly.

Furthermore, some environmental conditions (e.g., marine layer, ocean swell) make it challenging to accurately record observations at certain times. For now the seaward boundary is defined based on what works best for a given site and volunteer training, among other factors. Regardless of the approach taken, it is critical that each program documents its decisions so that the countable area for each site is known and used consistently. In consultation with experts, MPA Watch programs are evaluating options to ground truth offshore observations.

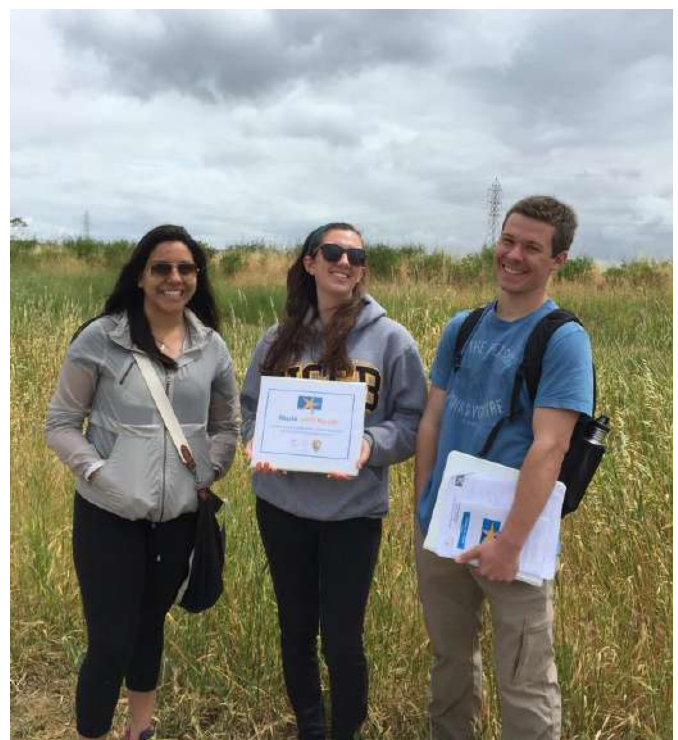
MPA Watch Data Portal

All MPA Watch groups share the use of an online MPA Watch data portal developed by GreenInfo Network, and accessible at www.mpawatch.org. The MPA Watch data portal reduces the costs associated with data management, enhances quality control, widens and improves access to MPA Watch data, and allows volunteers to see the results of their work in a broader context. MPA Watch programs collectively share responsibility for stewarding this technological resource. MPA Watch volunteers have the option to deliver their completed survey to the program manager for data entry, or log in to the online MPA Watch data portal and input their data themselves if they have been properly trained. When a volunteer submits data to the portal, a message is then sent to the program manager to review and approve the submission. Programs must secure the original hand-written survey from the volunteer to perform QA/QC. The original paper survey can be submitted to program managers through the data portal by uploading a photo of their survey and including it as part of the submission, or sending it to the program manager via email, fax, or postal mail.

Data Analysis & Reporting

Standardized reports for each coastal county in which MPA Watch operates are available online at mpawatch.org under the Data Reports tab. Reporting periods cover January 1 - June 30 and January 1 - December 31 of each year. Standardized reports are available without a log in. Customized reports may be requested by emailing the MPA Watch Coordinator or regional MPA Watch programs.

There are also opportunities for MPA Watch data to be integrated with existing human use and biological assessments (e.g., MPA Baseline consumptive and non-consumptive use, NOAA Coastal Use Atlas, PISCO and Reef Check) to simultaneously advance area-based monitoring and management and further establish MPA Watch as a rigorous scientific approach to monitoring within the fabric of existing human use data collection methods. Collaborative efforts are underway to develop additional capacity for MPA Watch integrated assessments to be conducted and shared with persons involved with MPA enforcement, management, and the social and biological sciences.



Methodology for conducting a survey ensures that any well-trained volunteer will conduct observations and gather data in the same manner. Existing MPA Watch programs have agreed upon standardized protocols that promote consistency across the state.

MPA Watch Survey Protocol (Land-Based)

The following protocol is designed for MPA Watch community science volunteers as the audience. It details the steps required to complete a land-based survey including preparation and materials required, alignment on the coast, how to count activities and when, ending a survey route, and entering data into the online database.

How to Conduct a Survey



Have all required materials are on hand before conducting a survey.

This includes:

- MPA Watch field guide/maps (survey protocol and directions for conducting the survey)
- Data Sheets (one for each survey)
- Clipboard
- Writing Utensil
- Watch
- Compass (can use on smart phone) or GPS
- Digital camera (encouraged but optional)
- Binoculars (encouraged but optional)







Fill out the top portion of the data sheet, writing in some of the metadata (Name, Date, Transect ID/Site).



Walk to the designated start point.



Write in the existing metadata (Start Time, Weather, Tide, etc.)

-  To begin the survey accurately, use a compass or GPS unit to orient yourself in the correct direction of the MPA boundary or transect boundary (see program field guide for site specific orientation directions).
-  Start walking the specified route your survey protocol describes, usually along the mean high tide line, observing and recording all people and boats on the beach or in the water. Do not count people on bluffs, trails, roads, or parking lots. The first occurrence of infrastructure or bluff onshore constitutes the shoreward boundary. The only activities you can count on trails or bluffs are active shore-based hook and line fishing, where the fishing line is touching the waters of the MPA or control site. In some cases limited access prevents volunteers from moving steadily along a transect route. Instead, they must visit predefined vista points and scan the coast to document activities occurring across a wide area. For all vista points, the time spent observing at each vista point should be the smallest amount of time needed to count all activities across the defined transect.
-  As you walk, record any activity in the appropriate categories when you pass the people doing that activity. For example, if you see someone surfing 50 feet ahead of you, do not count that activity until you pass the person who is surfing. People's activities may change from the time you first see them until the time you pass them, so to maintain scientific consistency, you should only record the activity you see them doing when you pass them. Count every single person you see, except in the case of boats (a boat gets one tally regardless of the number of people aboard). Each person or boat counted gets a tally in only one category. Also, domestic animals are tallied separately from their owner. For example, if a man is walking his leashed dog down the beach, this counts as one "Beach Recreation" and one "Domestic Animal".
-  Do not count any activity that is happening behind you. Only count activity that is happening between you and the stop point as you pass them. However, for example, if a person is running along the beach in the same direction you are walking and he passes you from behind, you should count that activity as running when he passes you (as long as you have not counted him earlier in the survey). Try not to double-count people if their activity changes.



All activities should be counted as you pass them and as they are happening. The only activities you can count if the person is not actively doing those activities in the water are surfing and SCUBA diving. If a person is in a wetsuit and is walking with his surfboard along the beach (and he has no other beach recreational items with him), it can be assumed that his only activity is or was surfing. The same can be assumed for a person walking along the beach in a wetsuit and SCUBA gear. However, if a person is next to a surfboard lying on the sand and he or she is in clothes or a bathing suit (NOT a wetsuit), you should count that activity as “beach recreation” because we cannot assume that his/her only activity is or was surfing.



Wildlife watching should only be counted if the activity is taking place on the beach or in the water- not on bluffs or trails. Wildlife watching is indicated by the use of binoculars or overt pointing and gesturing towards wildlife (such as whales, sea lions, etc.).



When recording consumptive boat fishing activities, make sure to properly mark if a person is inactive or active in the appropriate section of the data sheet. Active fishing is indicated by lines in the water, traps or nets set or pulled up from the water, and divers with fishing gear entering or exiting the water. Inactive fishing is when fishing gear is visible or present on board, but not baited, in the water, or being used. It is allowed for a person to transit through an MPA with fishing gear to areas where fishing is permitted as long as the gear is not baited or ready to be used to fish. Therefore, for example, we need to differentiate between a kayaker with a rod/reel on board who is legally transiting through an MPA, and a kayaker with a rod/reel that is actively fishing inside the MPA.



When you arrive at the end point, stand facing the ocean and use your compass or GPS to orient yourself in the accurate direction for the end of the survey. Imagine a line that extends out to the ocean as the border of the survey segment, and use this to accurately record only the activities within the survey area on your data sheet.



Write the end time at the top of the data sheet.



Total the tally marks in each individual box and circle the numbers when you finish your survey.



Begin your next survey on the next data sheet. Please only survey any one transect once per day. If you would like to conduct more than one survey in the same day, you may survey a different transect.



If you have been trained and approved for data entry, please log in to www.mpawatch.org to enter your data, and attach a photo or PDF of your data sheet to the survey online.



If you have not been trained and approved for online data entry, send your data sheet to the local MPA Watch program administrator via an email attachment, fax, mail, or in person.

Reminders:

1. Each survey should take no longer than one hour (one direction).
2. Only mark the activity the person is actively engaging in.
3. Some surveys may have no activity – fill out data sheet with zeros and write “no activity”. These surveys are equally as important as ones that have plenty of activities recorded.
4. Fill out a separate data sheet for EACH transect surveyed.
5. **SAFETY FIRST!**
 - a. Do not compromise your safety to collect the data!
 - b. Be aware of people approaching you- be friendly, provide them with a general overview of what you are doing.
 - c. Do not approach people engaged in an activity -especially fishing- as you are taking observational surveys and do not want to influence behavior while conducting a survey, or put yourself in a controversial or dangerous situation.



Name(s):		Date: ___/___/___	Transect ID:
Start Time:	End Time:	Clouds: clear (0%)/ partly cloudy (1-50%)/ cloudy (>50%cover)	Precipitation: yes / no
Air Temperature: cold / cool / mild / warm / hot		Wind: calm / breezy / windy	Tide Level: low / med / high
Visibility: perfect / limited / shore only		Beach Status: open / posted / closed / unknown	

On-Shore Activities	Rocky	Sandy
Recreation (walking, resting, playing, etc. NOT tidepooling)		
Wildlife Watching		
Domestic animals on-leash		
Domestic animals off-leash		
Driving on the Beach		
Tidepooling (not collecting)		
Hand collection of biota		
Shore-based hook and line fishing		
Shore-based trap fishing		
Shore-based net fishing		
Shore-based spear fishing		

Off-Shore Activities (Non-Boating)	
Offshore Recreation (e.g., swimming, bodysurfing)	
Board Sports (e.g., boogie boarding, surfing)	
Stand-Up Paddle Boarding (alternatively can tally in paddle operated boat below)	
Non-Consumptive SCUBA and snorkeling	
Spear Fishing (free diving or SCUBA)	
Other Consumptive Diving (e.g., nets, poles, traps)	

Boating	Recreational		Commercial		Unknown	
	Inactive	Active	Inactive	Active	Inactive	Active
Boat Fishing - Traps						
Boat Fishing - Line						
Boat Fishing - nets						
Boat Fishing - Dive						
Boat Fishing - Spear						
Boat Kelp Harvesting						
Unknown Fishing Boat						
Paddle Operated Boat (can separately tally stand-up paddle boarding above under board sports)						
Dive Boat (stationary – flag up)						
Whale Watching Boat						
Work Boat (e.g., life-guard, DFW, research, coast guard)						
Commercial Passenger Fishing Vessel (5+ people)						
Other Boating (e.g., powerboat, sail boat, jet ski)						

Comments

Did you observe: scientific research; education; beach closure; large gatherings (e.g., beach cleanup); enforcement activity

Describe below and provide counts of individuals involved where possible, and whether it took place on rocky or sandy or sandy substrate.

Did you report a violation: yes no If yes, how many violations did you report _____

Who did you report the violation to (mark all that apply): DFW State Parks other entity (e.g., lifeguard, harbor patrol)

Which method did you use to report your violation (mark all that apply): phone call text mobile app website email in person

Statewide MPA Watch Land-Based Data Sheet

Statewide MPA Watch Data Definitions

MPA Watch program management takes place at the local level, administered by the local MPA Watch program. The considerations below offer guidance to programs in selection of transect routes, volunteer training, and program management. One of the first things a program should do is define their total coverage of the coast, understand where MPAs are, and make sure coordination is not overlapping with other MPA Watch programs. Defining sites, and transects within those sites, is a careful balance between practical and scientific considerations. In addition, when scouting survey routes, program managers will need to map and define methods of conducting surveys- such as from a bluff, or walking along the beach. Program managers will also need to define transects with a specific start point and end point, and map them clearly in the local program's volunteer field guide so transect routes are easily findable, surveys can be completed accurately, and safety considerations such as tides are identified.

Table 2. Metadata definitions on datasheet

Metadata	Definition	Note
Name(s)	First and Last Name	
Date	Month / Day / Year	
Transect ID	Name of transect	
Start Time	Time data collection begins	This could be different from the time you make your first observation.
End Time	Time data collection ends	This could be different from the time you make your last observation.
Clouds	Clear (0%)/ partly cloudy (1-50%)/ cloudy (>50%cover)	
Precipitation	Yes/No	If there is the presence of precipitation anytime during the survey indicate "yes."
Air Temperature	Cold / cool / mild /warm / hot	Automated temperature data from Weather Underground are linked to surveys submitted in the data portal.
Wind	Calm / breezy / windy	Automated wind data from Weather Underground are linked to surveys submitted in the data portal.
Tide Level	Low/ Medium / High	Automated temperature data from Weather Underground are linked to surveys submitted in the data portal.
Visibility	Perfect / limited / shore only	
Beach Status	Open / posted / closed / unknown	

On-Shore Activities



Recreation

Walking, hiking, running, resting, playing, sitting, camping, art (NOT TIDEPOOLING).



Wildlife Watching

Use of binoculars or a spotting scope OR visible interaction with wildlife (e.g. pointing at).



Domestic Animal On-Leash (also count the human as recreation)

Mostly dogs, but could apply to other domestic animals. Note non-dogs in the comments section.



Domestic Animal Off-Leash (also count the human as recreation)

Mostly dogs, but could apply to other domestic animals. Note non-dogs in the comments section.



Driving on the Beach (count vehicle, not people)

Motorized vehicles, actively driving, or parked on the sand. E.g. Lifeguards, Humane Society, CA State Parks vehicles.



Tidepooling

Actively observing tidepools without physical contact to the wildlife/tidepool itself.



Collecting

(things that are alive or were alive, e.g. shells)

Collecting marine life into a bucket or net and taking it away. Common examples include clams and shells.



Shore-Based Fishing (describe gear in comments)

Fishing line in the water, casting a line, use of a net or hoop net, spear fishing.

Sandy- If an activity occurs on a sandy shoreline. Apply, where applicable, to ALL onshore activities.

Rocky - If an activity occurs on a rocky shoreline. Apply, where applicable, to ALL onshore activities.

Off-Shore Activities



Surfing/Boogie Boarding aka "Board Sports"

Surfing, boogie boarding, kite surfing, wind surfing.



Offshore Recreation

Swimming, wading (knees or deeper), bodysurfing, etc.



Stand-Up Paddle Boarding

Stand-up paddle boarding.



Non-Consumptive SCUBA and Snorkeling

In water, gearing up, entering or exiting the water - no collection or fishing gear.



Spear Fishing (Free Diving or SCUBA)

In water, or gearing up, entering or exiting the water with observed spear gun.



Other Consumptive Diving

Possession of marine life (lobster, scallops, etc.) and/or presence of nets and/or bags.

Consumptive - An activity in which a natural resource (e.g. animal, plant, rock, sand) is removed from the environment.

Non-Consumptive - An activity in which natural resources are not removed.

Boating



Boat Fishing (describe gear in comments)

Poles, nets, traps, tow lines, purse seines, spear guns, etc.



Kayak/Canoe/Dinghy

Each counts as 1 regardless of number of people on board.

On water, launching, or hauling out.



Dive Boat (stationary - flag up)

Look for divers or dive gear.
No presence of fishing gear.



Whale Watching Boat

Passengers observing marine life (dolphins, whales) - can be two levels or one on boat, binos, cameras.



Work Boat

Including lifeguard boats, enforcement, research, military, coast guard, etc.



Commercial Passenger Fishing Vessel (CPFV) aka "Party Boats"

5+ anglers visible on board.
Record name of boat if possible.



Other Boating

Any powerboat, jet ski, or sailboat, which is not obviously a work-boat.

Table 3. Definition of additional comments on datasheet

Comments	Definition	Note
Scientific Research	Presence or absence of scientific research.	Describe in comments nature of the activity and number of individuals involved where possible, and whether it took place on rocky or sandy.
Education	Presence or absence of educational groups.	Describe in comments nature of the activity and number of individuals involved where possible, and whether it took place on rocky or sandy.
Beach Closure	Presence or absence of beach closure due to water pollution or some other issue like sensitive habitat.	Describe in the comment field the nature of the activity, and whether it took place on rocky or sandy.
Large Gatherings	Presence or absence of large gatherings for a volleyball tournament, Junior Lifeguards, etc.	Describe in comments nature of the activity and number of individuals involved where possible, and whether it took place on rocky or sandy.
Enforcement Activity	Presence or absence of enforcement activity.	Describe in comments nature of the activity and number of individuals involved where possible, and whether it took place on rocky or sandy.
Did you report a violation?	Yes, no	If yes, indicate number of violations reported
Who did you report the violation to?	DFW, State Parks, other entity (i.e., lifeguard, harbor patrol)	Mark all that apply.
Method for reporting violation	Phone call, text, mobile app, website, email, in-person	Mark all that apply.

Required and Recommended Practices

The reliability and credibility of MPA Watch data and analyses depend in part on the processes and protocols in place to ensure that all aspects of the program—especially those agreed upon by all members of the statewide network—are implemented correctly. Community science efforts stand to gain from adopting quality assurance and quality control (QA/QC) protocols that demonstrate to potential users the quality and reliability of the resulting data and analyses. However, these practices often need to be

balanced with other considerations. For example, expert oversight of volunteers might improve the accuracy of observations, but would detract from the efficiency of the program and overall volunteer experience. MPA Watch required and recommended practices (see Table 4) extend across most elements of the program, from training volunteers to producing and sharing results. All programs are required to do at a minimum some strategies, while other measures are recommended as good practice, when feasible. In determining what protocols are required vs. recommended, specific thought was given to the operational and organizational consequences of implementation.

For example, required prior expertise may limit the pool of potential volunteers while in-person oversight may require significant investment of resources. MPA Watch programs have agreed on required and recommended practices. To arrive at these decisions individual programs engaged in a series of discussions comparing current practices and considering the feasibility

and desirability of particular requirements, given the range of programs currently operation. An Advisory Committee reviewed the results of these discussions and provided additional recommendations. Results of this process are reflected in Table 4. Those practices and others are discussed further below. The table is a living document, to be updated as programs evolve and learn from experience.

Table 4. Required and recommended practices

Strategy	Required	Recommended
Prior Expertise Particular knowledge or experience required for volunteers to participate.		
Training Required formal instruction before participation in the activity.	Required training session online, in classroom, or in field.	Recommended training sessions online or in the classroom AND in field.
Science Advising Recognized experts provide guidance on the project design and implementation.		
Ranking System Volunteers advance through a hierarchy of roles, as they demonstrate improvement in skills and knowledge.		
In-Person Oversight Professionals accompany volunteers in the field to keep an eye on data collection.		Periodic in-person check-ins in the field recommended.
Re-training Instruction or testing for volunteers to refresh or gain skills.	Required when major protocol changes are made at state level.	Recommend periodic refresher courses to limit protocol drift.
Technological Aids Technology that standardizes practices and/ reduces error.	Required to upload data in information management system.	Recommend use of binoculars and compass to support data collection.
Data Entry A professional validates data once they have been collected.	Data logged into IMS is reviewed and approved.	Recommend working with science advisors/ professionals to establish IMS outliers.
Cross-Comparison Compare program data with data generated by professionals.		Recommend programs cross-compare data when determined feasible and credible.
Data Sharing and Publication Transparency and accessibility of data, and technical review of data or results	When reporting, it must be indicated whether it has been reviewed and in what form.	Recommend having analytical questions and framework reviewed by experts.



Boat-based surveys have been conducted in the South Coast region by LA Waterkeeper since the South Coast MPA network of MPAs were established January 1, 2012. More recently, Santa Barbara Channelkeeper and WILDCOAST also conduct boat-based surveys. These surveys focus on capturing all boating activity and shore-based fishing in defined transects inside and outside of MPAs.

Survey Crew Positions and Equipment:

- Boat Operator
- Data Scribe – Data Sheet and Writing Instrument
- Distance Finder Operator – Distance Finder
- Spotter - Binoculars
- Photographer - Camera
- GPS Unit Operator – Handheld GPS
- iPad Data Scribe – iPad or Tablet

Methodology

Transects are run at a speed of approximately 10 knots and roughly a half-mile from shore, and observations are made at a safe, unobtrusive distance from an observed vessel, moving to position the observed vessel on a heading directly North, South, East, or West from your vessel. For each vessel or onshore fishers the following are documented in the data tally sheet:

- The time of sighting is noted
- Your vessel's GPS position is noted
- The compass heading direction of the observed vessel from your vessel is noted
- The distance of the observed vessel from your vessel is noted *MPA coverage area is to three miles off shore if visibility allows. It is suggested that if a violation is suspected, spending time and

gas to get a closer look at vessel type, activity, and to possibly collect more accurate data be done on a case-by-case basis.

- The observed vessel type is noted, commercial or recreational, as are any onshore fishers
- The activity on the observed vessel is noted, as are activities of any onshore fishers
- The quantity of observed vessels or onshore fishers is noted
- Two Photos are taken of the observed vessel or fishers and that is noted *These photos are taken for categorizing and clarifying activity and vessel type. Identifying characteristics should be obscured before any public posting.
- Any additional comments, including violations observed and reported, as well as other observations are noted





BOAT-BASED DATASHEET

Crew Names:

Name (data recorder):		Date		Transect ID						
Start Time:		End Time:		Clouds: clear (0%)/partly cloudy (1-50%)/cloudy (>50%)						
Air Temperature: cold/cool/mild/warm/hot		Wind: calm/breezy/windy		Precipitation yes/no						
Visibility: perfect (>1)/limited (>200yds<1mi)/poor (<200yds)		Sea state: Calm sea (0-2ft); 2-4ft swell; 4-6ft swell; Too rough to observe								
Vessel ID #	Time	Lat/Long	Heading	Distance (yds)	Vessel Type	Vessel	Qty	Activity	# of photos	Notes
1		N.								
		W.								
2		N.								
		W.								
3		N.								
		W.								
4		N.								
		W.								
5		N.								
		W.								
6		N.								
		W.								
7		N.								
		W.								
8		N.								
		W.								
9		N.								
		W.								
10		N.								
		W.								
Vessel Types										
Commercial Fishing		Commercial Fishing: Net Boats		Comm. Non-Fishing		Recreational		Activity		
CPFV		Trawler	Passenger Boat (Ferry, Cruise Ship, etc.)	Sport Fishing Boat	Fishing			Did you observe: <input type="checkbox"/> scientific research <input type="checkbox"/> education <input type="checkbox"/> beach closure <input type="checkbox"/> large gatherings <input type="checkbox"/> enforcement activities		
Lobster Boat		Purse Seiner	Oil Tanker	Power Boat	Not Fishing			Did you report a violation: <input type="checkbox"/> yes <input type="checkbox"/> no If yes, how many?		
Trap Boat		Light Boat (Squid)	Cargo Ship (Barge, Container)	Sailboat	Underway			Who did you report the violation to (mark all that apply)?		
Urchin Boat		Gillnet	Support Vessel (Tug, tender)	Dive Boat	Moored			<input type="checkbox"/> DFW <input type="checkbox"/> State Parks <input type="checkbox"/> Other entity (eg, lifeguard, harbor patrol).		
Other		Other	Res-Mil-Enf (Science or Gov or Enf)	Shore Diving	Diving			Which method did you use to report your violation (mark all that apply)?		
			Charter (Whale, Diving, Ecotour)	On Shore	Spearfishing			<input type="checkbox"/> phone call <input type="checkbox"/> text <input type="checkbox"/> mobile app <input type="checkbox"/> website <input type="checkbox"/> email <input type="checkbox"/> in person		
			Other (Dredge, parasail, etc.)	Kayak	Other					
				Jet Ski						
				Other (Sup, canoe, etc.)						

TO REPORT POTENTIAL VIOLATIONS CALL CaTIP: 888-334-2258

Data Entry

Some MPA Watch programs allow volunteers to enter data into the database, and others only allow trained volunteers or interns, or program managers to enter this data. A professional validates data once it has been entered into the database and cross references the entry with the original data sheet. MPA Watch managers or identified volunteers will review and approve data logged into the IMS. It is recommended that MPA Watch programs work with identified qualified personnel to establish thresholds for IMS outliers (these are determined by individual programs because each site has unique characteristics). For instructions on entering survey data into the IMS, please see the Appendix.

Volunteer Training

Currently, there are few requirements as to how volunteers should be trained. Table 4 shows several aspects of volunteer training, what is currently required, what is recommended, and thoughts for the future of MPA Watch training.

Volunteer Supplies/ Equipment

MPA Watch programs are open to the community and general public, although many programs have age restrictions. Because most monitoring sites require moderate hiking, volunteers must be able to spend at least one hour outdoors in unpredictable weather. Volunteers need to have access to public transportation or provide their own reliable transportation to get to and from survey sites. Volunteers are asked to use basic technology (e.g.: binoculars, GPS or compass, and digital cameras) and web tools to share and access materials and information. Volunteers are instructed on proper use of field technology and web tools in the MPA Watch volunteer training to ensure they are able to complete surveys, much of which is detailed in the Volunteer Field Manual.

Volunteer Training on Illegal Activities

When a volunteer observes an illegal activity, they are discouraged from confronting the person due to both safety and influencing the data. Volunteers are giving their time to collect objective and accurate data; not to enforce regulations. A volunteer may decide to do nothing about an illegal activity. However, they can call the potential violation in to CalTIP, and individual MPA Watch programs can provide resources or local phone numbers in order to report violations.

To support programs in developing their own practices regarding violations, general guidelines, developed from discussions with enforcement officials at the CA Department of Fish and Wildlife are provided below.

When you witness possible poaching or illegal activities in an MPA:



Do NOT confront the person.



Position yourself in a safe place, or just continue with your survey (incognito-style).



Call 911 if a dangerous or emergency situation exists.



The California Department of Fish and Wildlife (CDFW) is the agency charged with management and enforcement of MPA regulations. If you see a potential violation, you are encouraged to call 1-888-DFG-CalTIP (1-888-334-2258). CalTIP (Californians Turn In Poachers and Polluters) is a confidential witness program that encourages the public to provide Fish and Wildlife with factual information leading to the arrest of poachers and polluters.



Be prepared to give the fullest possible account of the incident including the name, address, age and description of the suspect, vehicle description, direction of travel, license number, type of violation and when and where it occurred.



For more information, go to:
<http://www.dfg.ca.gov/enforcement/caltip.aspx>

Volunteers are also encouraged to take notes on any consumptive behaviors observed (e.g., a survey would include what was being collected and where [and potentially have a photo] if they observed “hand collection of biota”).

Volunteer Field Manual

The Volunteer Field Manual is designed to be a resource for new MPA Watch programs to customize for volunteers being trained with MPA Watch. The volunteer manual contains materials such as activity identifications, volunteer responsibilities, equipment checklists, monitoring protocol, maps of the MPA Watch program’s specific transects, and more. Example volunteer field manuals are available. In creating their own manual, each organization will need to input their location-specific maps, personalized forms, and procedures into their manual by spotting the highlighted areas and changing them to their specific organization’s information.



Transect/Map Design

In addition to selecting survey sites within MPAs, programs are also encouraged to design, using tools provided in the IMS, transect routes with detailed instruction for each route. Instructions are intended to provide every volunteer with a clear and concise, step-by-step protocol for each transect. These protocols should be easily available for volunteers to refer to. Elements needed to incorporate into every transect protocol include:

1. Name, location (GPS markers), and map of survey site (Ideally, maps include start point & end point or vista points, and detail the route a volunteer will be walking/driving/using public transportation).
2. Description of the boundaries & background information of the MPA or site (this includes when to survey and when not to survey if specific conditions are necessary to survey or the area is potentially dangerous at certain times).
3. Parking or public transportation options, beach access, and bathroom locations.
4. Detail about the survey site (i.e., is it an MPA? What are the prohibited/permitted uses?).
5. The starting point of the survey.
6. Field notes (i.e. length of walk, safety advice, proper attire & equipment, etc.).
7. Detailed instructions of how to walk/drive-and-scan the survey.
8. Reminders of procedures throughout the survey (i.e. use of compass or GPS, survey techniques, or potential obstacles/hazards).
9. Any other important information the volunteer would need to properly conduct the survey The end point of the survey.



Volunteer Recruitment and Retention

The key to any successful MPA Watch program are volunteers. Recruitment strategies should be evaluated regularly, to identify potential improvements in recruitment and retention. Each organization will have a different strategy for recruitment, based upon regional considerations, types of volunteers, and values of your community. Knowing your audience and following up quickly with volunteers are keys to recruitment or retention strategies. Understanding why your volunteers are giving their time and providing incentives can dramatically increase your retention rates. If your program needs some new ideas, see the Volunteer Recruitment or Volunteer Retention sections in the Appendix.

Concluding Remarks

MPA Watch data are contributing to the understanding of human uses of MPAs and the adjacent coastlines of California. Since the inception of MPA Watch, thousands of surveys have been completed by volunteers throughout the state. These data are essential in the management and understanding of MPAs and the conservation and protection of our oceans. We hope this manual will aid you in creating an MPA Watch program of your own, fine-tuning a current program you have, or setting a standard for the data collected in surveys through this program.

A FREQUENTLY ASKED QUESTIONS

B LAND-BASED SURVEYS

- Protocol
- Datasheet
- Activity Identification Sheet

C BOAT-BASED SURVEYS

- Protocol
- Datasheet

D DATA PORTAL USER MANUAL

- IMS for Volunteers (Volunteer Functions)
- Entering Data in the IMS (Volunteer Functions)
- Creating New Survey Sites (Management Functions)
- Managing Users (Management Functions)
- Viewing and Approving Surveys (Management Functions)
- Managing Document Library (Management Functions)

E DATA REPORTS

- Information Sheet
- Standardized Report Template

F VOLUNTEER RECRUITMENT STRATEGY GUIDE

G MARINE LIFE PROTECTION ACT (MLPA)



Frequently Asked Questions

Q . Where can I get more copies of the datasheet, survey locations, instructions on how to enter data, etc.?

A: Visit wildcoast.org/mpawatch

Q. What is the difference between “sandy” and “rocky”?

A: Any activity that happens on the sandy beach will be counted under “sandy”. Any activities happening on any rocky outcropping/jetties/cliffs such as tidepooling and fishing will counted under “rocky”.

Q: How do I count someone who switches activities?

A: You only count someone ONCE. If you see someone switch activities, such as someone who was originally laying on the beach but then goes in the water, count them only under the activity that you first observed them.

Q: How do I count someone walking their dog?

A: A person and their pet count SEPARATELY. For someone walking their dog, count the person under “on-shore recreation” and the dog under “domestic animals on/off leash (dog on/off leash)”.

Q: Should I include lifeguards in my survey?

A: If you see a lifeguard standing on the beach or on the lifeguard tower, DO NOT count them in your survey. It is assumed that there are lifeguards at the beach, and therefore their presence does not affect the number of people visiting the beach.

Q: How do I count a lifeguard vehicle driving on the sand?

A: If you see a lifeguard car driving down the beach, please count that under the category “Driving on the Beach,” because that activity does have an effect on the beach ecology. Be careful not to double-count the same vehicle if it passed you earlier.

Q: How do I count a lifeguard vehicle parked on the sand next to a lifeguard tower?

A: DO NOT count a lifeguard vehicle parked in the sand next to a lifeguard tower.

Q: How do I count a lifeguard vehicle parked on the sand, but NOT next to a lifeguard tower?

A: A lifeguard vehicle parked on the sand but not next to a lifeguard tower should be counted as “Driving on the Beach.” Be careful not to double-count the same vehicle if it passed you earlier.

Q: How do I count a lifeguard vehicle in the parking lot?

A: DO NOT count any activity in the parking lot, including lifeguard vehicles.

Q: How do I count the lifeguard boat?

A: Count the lifeguard boat as "Other Boat (not fishing)." Make a note on your data sheet that it was a lifeguard boat.

Q: Do I count surf instructors under the category "Surfing" or under the category "On-shore Recreation?"

A: Even though the surf instructors may not actually be surfing, you should count their activity under the category "Surfing" because their action is only related to surfing, not on-shore recreation. Therefore, if there were one student and one instructor, you would count two people under the category "Surfing."

Q: Why do I need to differentiate if someone is "actively fishing" or "not actively fishing"?

A: The fishing regulations in the MPAs that prohibit or limit certain types of fishing state that a person may transit through the MPAs with fishing gear for the regulated fisheries, as long as the gear is not baited or ready to be used to fish. Therefore, for example, we need to differentiate between a kayaker with a rod/reel legally transiting through the MPA and a kayaker with a rod/reel that is illegally fishing inside the MPAs.

Q: What should I do if I see NO activity during the entire survey?

A: Even if you did not see any activity during a survey, that is still valuable scientific data. Please walk the entire survey segment and turn in your data sheet with the top portion filled out, and make a note that there was no activity seen.

Q: Should I count border patrol vehicles while surveying the areas?

A: Yes, if you see a border patrol vehicle driving down the beach, please count that under the category "Driving on the Beach," because that activity does have an effect on the beach ecology. Be careful not to double-count the same vehicle if it passed you earlier.

Q: How do I count contractors working on a beachfront home?

A: Do not count any contractors working on a beachfront home, even if they are standing on the beach. The purpose of them being there is not to enjoy the beach but to work on private property.

Q: Where can I find a tide calendar?

A: We suggest this website:

https://tidesandcurrents.noaa.gov/tide_predictions.html

or you can download an application on your smart phone called: Tides Near Me

Q: Should I count washed up lobster traps and other fishing gear washed up on shore?

A: No, you should not count washed up lobster traps and other fishing gear. If you would like to make a separate note of it and email it to us, that would be great!

Q: While surveying OUT 1/2, should I count activity on the pier?

A: Yes, you should count activity on the pier the same way you would if it was on the beach. If a person is fishing on the pier, count it in your survey, and then make a note that the fishing was taking place on the pier at the bottom of the data sheet.

Q: While surveying TRM2, should I count activity going on in the Tijuana River Mouth?

A: Yes. Any activity you see going on in the river mouth should be documented in the survey sheet.

Q: What should I do if I see illegal fishing activity going on in the MPA during my survey?

A: Please record the fishing activity on your data sheet, as you would any other survey activity. You are not required to do so, but if you feel comfortable you can approach the person to let them know it is a protected area and no fishing is allowed. If you would like to report illegal activity to Cal-tip call this number 888-334-2285. Please do either activity AFTER completing your survey.

Q: Where can I find more information on California's MPAs?

A: Go to <https://www.wildlife.ca.gov/Conservation/Marine/MPAs>

Q: What should I do with my data sheet after I have finished my survey?

A: Thanks for completing your survey!

Please write the total number for each column and send it in the following ways:

- a) Visit mpawatch.org and log in to enter your own data,
- b) scan it or take a picture and email it to angela@wildcoast.org,
- c) mail it to 925 Seacoast Dr. Imperial Beach, CA 91932 or
- d) come by and drop it off in person.

You will receive a confirmation email from us when we receive your data sheet.

How to Conduct a Survey

Land-Based



Have all required materials are on hand before conducting a survey.

This includes:

- MPA Watch field guide/maps (survey protocol and directions for conducting the survey)
- Data Sheets (one for each survey)
- Clipboard
- Writing Utensil
- Watch
- Compass (can use on smart phone) or GPS
- Digital camera (encouraged but optional)
- Binoculars (encouraged but optional)



Fill out the top portion of the data sheet, writing in name, date, transect ID/Site).



Walk to the designated start point.



Write in the existing metadata (Start Time, Weather, Tide, etc.)



To begin the survey accurately, use a compass or GPS unit to orient yourself in the correct direction of the MPA boundary or transect boundary (see program field guide for site specific orientation directions).



Start walking the specified route your survey protocol describes, usually along the mean high tide line, observing and recording all people and boats on the beach or in the water. Do not count people on bluffs, trails, roads, or parking lots. The first occurrence of infrastructure or bluff onshore constitutes the shoreward boundary. The only activities you can count on trails or bluffs are active shore-based hook and line fishing, where the fishing line is touching the waters of the MPA or control site. In some cases limited access prevents volunteers from moving steadily along a transect route. Instead, they must visit predefined vista points and scan the coast to document activities occurring across a wide area. For all vista points, the time spent observing at each vista point should be the smallest amount of time needed to count all activities across the defined transect.



As you walk, record any activity in the appropriate categories when you pass the people doing that activity. For example, if you see someone surfing 50 feet ahead of you, do not count that activity until you pass the person who is surfing. People's activities may change from the time you first see them until the time you pass them, so to maintain scientific consistency, you should only record the activity you see them doing when you pass them. Count every single person you see, except in the case of boats (a boat gets one tally regardless of the number of people aboard). Each person or boat counted gets a tally in only one category. Also, domestic animals are tallied separately from their owner. For example, if a man is walking his leashed dog down the beach, this counts as one "Beach Recreation" and one "Domestic Animal".



Do not count any activity that is happening behind you. Only count activity that is happening between you and the stop point as you pass them. However, for example, if a person is running along the beach in the same direction you are walking and he passes you from behind, you should count that activity as running when he passes you (as long as you have not counted him earlier in the survey). Try not to double-count people if their activity changes.



All activities should be counted as you pass them and as they are happening. The only activities you can count if the person is not actively doing those activities in the water are surfing and SCUBA diving. If a person is in a wetsuit and is walking with his surfboard along the beach (and he has no other beach recreational items with him), it can be assumed that his only activity is or was surfing. The same can be assumed for a person walking along the beach in a wetsuit and SCUBA gear. However, if a person is next to a surfboard lying on the sand and he or she is in clothes or a bathing suit (NOT a wetsuit), you should count that activity as "beach recreation" because we cannot assume that his/her only activity is or was surfing.



Wildlife watching should only be counted if the activity is taking place on the beach or in the water- not on bluffs or trails. Wildlife watching is indicated by the use of binoculars or overt pointing and gesturing towards wildlife (such as whales, sea lions, etc.)



When recording consumptive boat fishing activities, make sure to properly mark if a person is inactive or active in the appropriate section of the data sheet. Active fishing is indicated by lines in the water, traps or nets set or pulled up from the water, and divers with fishing gear entering or exiting the water. Inactive fishing is when fishing gear is visible or present on board, but not baited, in the water, or being used. It is allowed for a person to transit through an MPA with fishing gear to areas where fishing is permitted as long as the gear is not baited or ready to be used to fish. Therefore, for example, we need to differentiate between a kayaker with a rod/reel on board who is legally transiting through an MPA, and a kayaker with a rod/reel that is actively fishing inside the MPA.



When you arrive at the end point, stand facing the ocean and use your compass or GPS to orient yourself in the accurate direction for the end of the survey. Imagine a line that extends out to the ocean as the border of the survey segment, and use this to accurately record only the activities within the survey area on your data sheet.



Write the end time at the top of the data sheet.



Total the tally marks in each individual box and circle the numbers when you finish your survey.



Begin your next survey on the next data sheet. Please only survey any one transect once per day. If you would like to conduct more than one survey in the same day, you may survey a different transect.



If you have been trained and approved for data entry, please log in to www.mpawatch.org to enter your data, and attach a photo or PDF of your data sheet to the survey online.



If you have not been trained and approved for online data entry, send your data sheet to the local MPA Watch program administrator via an email attachment, fax, mail, or in person.

Reminders:

1. Each survey should take no longer than one hour (one direction).
2. Only mark the activity the person is actively engaging in.
3. Some surveys may have no activity – fill out data sheet with zeros and write “no activity”.
These surveys are equally as important as ones that have plenty of activities recorded.
4. Fill out a separate data sheet for EACH transect surveyed.
5. **SAFETY FIRST!**
 - a. Do not compromise your safety to collect the data!
 - b. Be aware of people approaching you- be friendly, provide them with a general overview of what you are doing.
 - c. Do not approach people engaged in an activity -especially fishing- as you are taking observational surveys and do not want to influence behavior while conducting a survey, or put yourself in a controversial or dangerous situation.

Name(s):		Date: ___/___/___	Transect ID:
Start Time:	End Time:	Clouds: clear (0%)/ partly cloudy (1-50%)/ cloudy (>50%cover)	Precipitation: yes / no
Air Temperature: cold / cool / mild / warm / hot		Wind: calm / breezy / windy	Tide Level: low / med / high
Visibility: perfect / limited / shore only		Beach Status: open / posted / closed / unknown	

On-Shore Activities	Rocky	Sandy
Recreation (walking, resting, playing, etc. NOT tidepooling)		
Wildlife Watching		
Domestic animals on-leash		
Domestic animals off-leash		
Driving on the Beach		
Tidepooling (not collecting)		
Hand collection of biota		
Shore-based hook and line fishing		
Shore-based trap fishing		
Shore-based net fishing		
Shore-based spear fishing		

Off-Shore Activities (Non-Boating)	
Offshore Recreation (e.g., swimming, bodysurfing)	
Board Sports (e.g., boogie boarding, surfing)	
Stand-Up Paddle Boarding (alternatively can tally in paddle operated boat below)	
Non-Consumptive SCUBA and snorkeling	
Spear Fishing (free diving or SCUBA)	
Other Consumptive Diving (e.g., nets, poles, traps)	

Boating	Recreational		Commercial		Unknown	
	Inactive	Active	Inactive	Active	Inactive	Active
Boat Fishing - Traps						
Boat Fishing - Line						
Boat Fishing - nets						
Boat Fishing - Dive						
Boat Fishing - Spear						
Boat Kelp Harvesting						
Unknown Fishing Boat						
Paddle Operated Boat (can separately tally stand-up paddle boarding above under board sports)						
Dive Boat (stationary – flag up)						
Whale Watching Boat						
Work Boat (e.g., life-guard, DFW, research, coast guard)						
Commercial Passenger Fishing Vessel (5+ people)						
Other Boating (e.g., powerboat, sail boat, jet ski)						

Comments

Did you observe: scientific research; education; beach closure; large gatherings (e.g., beach cleanup); enforcement activity

Describe below and provide counts of individuals involved where possible, and whether it took place on rocky or sandy or sandy substrate.

Did you report a violation: yes no If yes, how many violations did you report _____

Who did you report the violation to (mark all that apply): DFW State Parks other entity (e.g., lifeguard, harbor patrol)

Which method did you use to report your violation (mark all that apply): phone call text mobile app website email in person

On-Shore Activities



Recreation

Walking, hiking, running, resting, playing, sitting, camping, art (NOT TIDEPOOLING).



Wildlife Watching

Use of binoculars or a spotting scope OR visible interaction with wildlife (e.g. pointing at).



Domestic Animal On-Leash (also count the human as recreation)

Mostly dogs, but could apply to other domestic animals. Note non-dogs in the comments section.



Domestic Animal Off-Leash (also count the human as recreation)

Mostly dogs, but could apply to other domestic animals. Note non-dogs in the comments section.



Driving on the Beach (count vehicle, not people)

Motorized vehicles, actively driving, or parked on the sand. E.g. Lifeguards, Humane Society, CA State Parks vehicles.



Tidepooling

Actively observing tidepools without physical contact to the wildlife/tidepool itself.



Collecting (things that are alive or were alive, e.g. shells)

Collecting marine life into a bucket or net and taking it away. Common examples include clams and shells.



Shore-Based Fishing (describe gear in comments)

Fishing line in the water, casting a line, use of a net or hoop net, spear fishing.

Sandy- If an activity occurs on a sandy shoreline. Apply, where applicable, to ALL onshore activities.

Rocky - If an activity occurs on a rocky shoreline. Apply, where applicable, to ALL onshore activities.

Off-Shore Activities



Surfing/Boogie Boarding aka "Board Sports"

Surfing, boogie boarding, kite surfing, wind surfing.



Offshore Recreation

Swimming, wading (knees or deeper), bodysurfing, etc.



Stand-Up Paddle Boarding

Stand-up paddle boarding.



Non-Consumptive SCUBA and Snorkeling

In water, gearing up, entering or exiting the water - no collection or fishing gear.



Spear Fishing (Free Diving or SCUBA)

In water, or gearing up, entering or exiting the water with observed spear gun.



Other Consumptive Diving

Possession of marine life (lobster, scallops, etc.) and/or presence of nets and/or bags.

Consumptive - An activity in which a natural resource (e.g. animal, plant, rock, sand) is removed from the environment.

Non-Consumptive - An activity in which natural resources are not removed.

Boating



Boat Fishing (describe gear in comments)

Poles, nets, traps, tow lines, purse seines, spear guns, etc.



Kayak/Canoe/Dinghy

Each counts as 1 regardless of number of people on board.

On water, launching, or hauling out.



Dive Boat (stationary - flag up)

Look for divers or dive gear.

No presence of fishing gear.



Whale Watching Boat

Passengers observing marine life (dolphins, whales) - can be two levels or one on boat, binos, cameras.



Work Boat

Including lifeguard boats, enforcement, research, military, coast guard, etc.



Commercial Passenger Fishing Vessel (CPFV) aka "Party Boats"

5+ anglers visible on board.

Record name of boat if possible.



Other Boating

Any powerboat, jet ski, or sailboat, which is not obviously a work-boat.

Survey Crew Positions and Equipment:

- Boat Operator.
- Data Scribe – with data sheet and writing instrument.
- Distance Finder Operator – with range finder.
- Spotter – with binoculars.
- Photographer – with camera.
- GPS Unit Operator – with handheld or integrated GPS.
- iPad Data Scribe – with iPad or tablet.

Methodology

Transects should be run at a speed of approximately 10 knots and roughly a half-mile from shore. Observations should be made from a safe and unobtrusive distance from an observed vessel, with the observed vessel positioned on a heading directly North, South, East, or West from the surveying vessel.

If vessels are observed close to the seaward boundary of the MPA, it is up to the discretion of the boat captain whether or not to deviate from the half-mile from shore transect route to determine the vessel's activity and accurate location.

For each vessel or onshore fishers observed, the following are documented on the data tally sheet:

- The time of sighting.
- Your vessel's GPS position.
- The compass heading of the observed vessel from your vessel.
- The distance of the observed vessel from your vessel.
- The observed vessel type (commercial or recreational).
- The activity of the observed vessel.
- The quantity of observed vessels.
- Any onshore fishers.
- Two photos of each vessel or onshore fishers observed.
- Any additional comments, including violations observed and reported, as well as other observations as noted.



BOAT-BASED DATASHEET

Crew Names:

Name (data recorder):			Date			Transect ID				
Start Time: End Time:			Clouds: clear (0%)/partly cloudy (1-50%)/cloudy (>50%)			Precipitation yes/no				
Air Temperature: cold/cool/mild/warm/hot			Wind: calm/breezy/windy							
Visibility: perfect (>1)/limited (>200yds<1mi)/poor (<200yds)			Sea state: Calm sea (0-2ft); 2-4ft swell; 4-6ft swell; Too rough to observe							
Vessel ID #	Time	Lat/Long	Heading	Distance (yds)	Vessel Type	Vessel	Qty	Activity	# of photos	Notes
1		N.								
		W.								
2		N.								
		W.								
3		N.								
		W.								
4		N.								
		W.								
5		N.								
		W.								
6		N.								
		W.								
7		N.								
		W.								
8		N.								
		W.								
9		N.								
		W.								
10		N.								
		W.								
Vessel Types										
Commercial Fishing		Commercial Fishing: Net Boats			Comm. Non-Fishing			Recreational		
CPFV	Trawler	Passenger Boat (Ferry, Cruise Ship, etc.)	Sport Fishing Boat							
Lobster Boat	Purse Seiner	Oil Tanker	Power Boat							
Trap Boat	Light Boat (Squid)	Cargo Ship (Barge, Container)	Sailboat							
Urchin Boat	Gillnet	Support Vessel (Tug, tender)	Dive Boat							
Other	Other	Res-Mil-Enf (Science or Gov or Enf)	Shore Diving							
		Charter (Whale, Diving, Ecotour)	On Shore							
		Other (Dredge, parasail, etc.)	Kayak							
			Jet Ski							
			Other (Sup, canoe, etc.)							
Activity										
		Fishing			Not Fishing			Underway		
		Moored			Diving			Spearfishing		
		Other								
Comments										
Did you observe: <input type="checkbox"/> scientific research <input type="checkbox"/> education <input type="checkbox"/> beach closure <input type="checkbox"/> large gatherings <input type="checkbox"/> enforcement activities										
Did you report a violation: <input type="checkbox"/> yes <input type="checkbox"/> no If yes, how many?										
Who did you report the violation to (mark all that apply)? <input type="checkbox"/> DFW <input type="checkbox"/> State Parks <input type="checkbox"/> Other entity (eg, lifeguard, harbor patrol).										
Which method did you use to report your violation (mark all that apply)? <input type="checkbox"/> phone call <input type="checkbox"/> text <input type="checkbox"/> mobile app <input type="checkbox"/> website <input type="checkbox"/> email <input type="checkbox"/> in person										

TO REPORT POTENTIAL VIOLATIONS CALL CaTIP: 888-334-2258

Logging In

1. Go to **mpawatch.org** in your web browser.
2. Click on **Log In** in the upper right hand corner.
3. Enter your e-mail and password.

IMS stands for Information Management System. This is where you may log surveys, access site information and documents, and download data. To gain access to the IMS contact your local manager.

Log a Survey

This is where you enter your data. See additional instruction sheet titled "Entering Data in the IMS."

Volunteer for a Survey

Note: Not all programs use this feature. Check with your local manager for more instructions.

This area will let you volunteer to join a survey or event scheduled by someone else, or create an upcoming event or survey.

1. Click on **Volunteer for a Survey** or **Upcoming Events & Surveys** (they go to the same place).
2. To join an event or survey click on the event or survey.
3. To schedule your own event or survey click on **Schedule an Event** in the upper right corner.
 - a. Select **Event** or **Survey** from the drop down box under **Category**.
 - b. Enter the date in the box under **Date**.
 - c. Select the survey site from the drop down box under **Location**.
 - d. Click **Create**.

Complete a Survey in Progress

This option will only be visible if you have a survey marked "In Progress." From here you may view and submit saved surveys.

Completed Surveys

This will allow you to see surveys you have already completed.

Survey Sites & Maps

This area allows you to view or download auto-generated maps and information sheets for available survey sites. Click on the **name of the survey site** to view or **Site Info PDF** to download.

Upcoming Events & Surveys

Same as **Volunteer for a Survey**.

Document Library

Any documents (datasheets, site info, permits, brochures, etc.) shared by your local manager may be downloaded here. Ask your local manager for more information.

Download Data

Volunteers may download submitted data from all volunteers for their program or all volunteers throughout the state, shapefiles of survey sites from their program or from all programs throughout the state, and shapefiles for all marine protected areas and control sites used by MPA Watch volunteers statewide.

For Your Program

1. Click on the blue bar that says **Download Surveys for [your program name]**.
2. If you would like to download data only for certain MPAs click the box next to **Filter by MPA** and select which MPA(s).
3. Click on **Download Survey/Boat Data**.
4. Wait a few seconds. A link will appear that says **Download Ready. Click Here**.
5. Click on **Download Ready. Click Here**. A CSV file will automatically download to wherever downloads are set to go on your computer.

For All Programs

1. Click on the blue bar that says **Download Surveys for All Programs**.
2. Follow steps 2-5 from Download Data- For Your Program.

Download Survey Sites

1. Click on the blue bar that says **Download Survey Sites**.
2. Select if you would like to download the shapefiles for your program or All Programs from the drop down box.
3. Click on **Download Survey Sites Shapefile**.
4. Wait a few seconds. A link will appear that says **Download Ready. Click Here**.
5. Click on **Download Ready. Click Here**. A Zip file will automatically download to wherever downloads are set to go on your computer.

MPAs and Control Sites

1. Click on the blue bar that says **Download MPAs and Control Sites**.
2. Click on **Download MPAs and Control Sites Shapefile**.
3. Wait a few seconds. A link will appear that says **Download Ready. Click Here**.
4. Click on **Download Ready. Click Here**. A Zip file will automatically download to wherever downloads are set to go on your computer.

Logging In

1. Go to **mpawatch.org** in your web browser.
2. Click on **Log In** in the upper right hand corner.
3. Enter your e-mail and password.

Logging a Survey

1. Click on **Log a Survey** under Volunteer Functions.
2. Click on the gray box under **Date** and click on the date you conducted your survey.
3. Open the drop down menu under **Location** and select the transect you completed.
4. Click on **Start**.

Time, Place, and Observers

5. Confirm that your **name**, **survey location**, and the **date** are correct. If you completed the survey with other people you may enter their names at this step.
6. Enter the **Start Time** and **Ending Time** (in 24 hour time) of your survey, *rounding to the nearest 5 min.*
7. Confirm **Survey Type** is listed as **Shore**.

Conditions

8. Click on the blue bar that says **Conditions**.
9. Open the drop down menu under **Beach Status** and select the appropriate status.
10. Click on **Fetch weather conditions**. When the dialogue box opens, click **OK**.
11. Click on **Load tide conditions**. When the dialogue box opens, click **OK**.
12. Fill in any of the empty fields with the information from your datasheet.



Steps 13 and 14 will autofill some of the data. Fetch weather and tide data before entering your own.

Activity Tallies

13. Enter your activity data in the appropriate rows using either the **+** and **-** buttons, or by entering your counts directly into the white **Count** box. Any activities that you did not observe should be left as a count of 0.
14. Only select **Blank** if you were *unable* to observe the activity (i.e. it was too foggy to see if there were any boats present).
15. For **Shore-based recreation** select the **Est.** box (stands for "estimate") *only* if there were too many people to count and your data is just an estimate.

Boat Observations

16. Leave this section blank.

Other Activities

17. Click on the blue bar that says **Other Activities**.

18. Select **Yes** if you witnessed the activity during your survey or **No** if you did not witness the activity during your survey for **Scientific Research, Education, Beach Closure, Large Gatherings, and Enforcement Activity**.

Potential Violations

19. Click on the blue bar that says **Potential Violations**.

20. Select **No** if you did not report a potential violation or **Yes** if you did report a potential violation. Note, only select yes if you actually *reported* a potential violation, not just if you saw one but did not report it.

21. If you select yes, enter the number of potential violations you reported, who you reported to, and which method(s) you used to report the potential violations.

Other Comments

22. Use this space to enter any **other comments** you may have that were not already captured on the datasheet. For example, activities you did not know how to classify, type of fishing gear observed (if not already included in Activity Tallies), unusual activity, animal tallies (if requested), etc.

Photos/Document Upload

Please upload a copy of the datasheet for the survey you are submitting.



You may also upload any pictures you would like to share.

23. Click on the blue bar that says **Photos/Document Upload**.

24. Click on **Upload a photo or document for this Survey**.

25. Enter a **title or description** for the photo or document you are uploading, i.e. data sheet, picture of boat, etc. *Note: You must enter the title before clicking on Choose File or the upload will fail.*



26. Click on **Choose File** and select the appropriate file from your computer.

27. Click **Upload**.

Submitting Survey

28. Click on the blue bar that says **Submit This Survey?**

29. From the drop down menu select **In Progress** to save and complete later or **Submitted** to send to the data manager.

30. Click on **Save Changes**.

31. Confirm your submission by clicking **Close** on the dialogue box and then **Save Changes**.

Logging In

1. Go to mpawatch.org in your web browser.
2. Click on **Log In** in the upper right hand corner.
3. Enter your e-mail and password.

Select MPAs

Note: This section needs to be completed only if you are creating a survey site in an MPA you have never used before. If you are trying to create an additional site within an MPA you already survey, skip this section.

Note: If you are trying to set up a new control site (a site not within an MPA) contact angela@wildcoast.org before proceeding.

1. Click on **Select MPAs** under Management Functions.
2. Check the box next to the MPA in which you are creating the survey site.
3. Scroll to the bottom of the page and click **Save Changes**.

Creating a New Site



To copy a pre-existing transect from another program see [Copying a Survey Site](#) on page 4.

1. From the main menu click on **Manage Survey Sites** under Management Functions.
2. Click on **New Survey Site** in the upper right hand corner (below Log Out).

New Survey Site Transect

3. Select the MPA or control site in which your survey site will be located from the drop down menu under **In which MPA is this survey site located?** Note: Control sites must be created ahead of time by contacting angela@wildcoast.org.

4. Enter the name of the survey site in the blank box below **What is the name of the new survey site?**

Hints:

Name the survey site something that is easy for managers and volunteers to identify. Most sites are named after the MPA in which they are located (i.e. Matlahuayl).

If creating multiple survey sites within the same MPA you may put a number after the name (i.e. Matlahuayl 1, Matlahuayl 2).



If the MPA name is complicated, also consider adding an abbreviation i.e. MAT for Matlahuayl (so the full title would be "Matlahuayl 1 (MAT 1)").

Survey Site Information

5. Fill in the following fields:

Site/Transect Name	Double check the name.
Region	Typically, this is the county in which the site is located.
Background Information	Enter any pertinent information about the site and/or MPA that you would like volunteers to know (i.e. regulations, closures, special rules, features, etc.).
Field Notes	Enter logistical information here (i.e. parking, location of restrooms, detailed information on start and end points, route clarifications, etc.)
Length	Select the length of your survey site (this may be found in step 9): <i>< 500 m (less than 1,640 feet)</i> <i>500-1000 m (1,640 feet to 3,280 feet)</i> <i>> = 1000 m (more than 3,280 feet)</i>
Width	Select the average width of your survey site: <i>< 20 m (less than 65 feet/22 yards)</i> <i>20 to 60 m (65 to 197 feet/22 to 65 yards)</i> <i>> 60 m (more than 197 feet/65 yards)</i> <i>One point</i>
Water Quality	Visit beachreportcard.org to find the grade of your site. If your beach is not listed, use the grade of the nearest reported beach to your site. If the grade of your beach changes frequently, select the average grade.
Beach Type	Is the beach sandy, rocky, or sandy and rocky. Rocky refers to rocky intertidal.
Access	Can the public access the beach at: <i>One point</i> <i>Multiple points</i> <i>Primarily open (can access the beach from pretty much any point)</i>
Lot Parking	Is there a parking lot nearby? Does it require a fee?
Street Parking	How close is the nearest street parking? <i>< 0.25 Mile</i> <i>> = 0.25 Mile</i> <i>None (street parking is not available for this site)</i>
Natural	Yes or no. A natural beach is not groomed and native vegetation is allowed to grow within the sandy area.
Development	Yes or no. Development is indicated by the presence of residential or commercial construction visible from the shore.
Harbors/Marinas	Yes or no.
Jetties	Yes or no.
Camping	Yes or no.
Boardwalk/Bike Path	Yes or no.
Lifeguard Stations	Yes or no.
Restrooms	Yes or no.
Surfing	Is there a well known surfing destination in the site?
Diving	Is there a well known diving location in the site?
Tidepooling	Is there a well known tidepooling location in the site?

Survey Route and Waypoints

6. Click on **Open the map to edit survey route** under Survey route and waypoints.
7. Click on the **map marker** symbol  once to create a map marker and then click again on the point on the map you would like it to go. *You need to do this for at least the start and end points.*
8. Once you drop the map marker on the map a dialogue box will appear for **Location Properties**. Fill in the following information then click **Save**:
 - Type**: Does this map marker represent **parking**, an **access point**, the **start point**, the **end point**, an **important landmark**, or something else (**other**)?
 - Name**: What is the name of this point (could be the real name, i.e. the name of the parking lot, or a name you assign).
 - Description**: What does the map marker represent? How do volunteers find the point? What will volunteers expect to see there? What do they need to do there? Any other information?
 - Photo (optional)**: Upload a picture of the location if possible.
 - Location From Address (optional)**: If your map marker is at a specific address or GPS location you may enter that here. The system will adjust the location of the map marker for you.
9. Click on the **line symbol**  once. Click on the start point map marker and release. Continue clicking and releasing along the survey route until you get to the end point map marker. Click on the end point twice to set the route. Note: the system will tell you the length in yards here.
10. Once you have placed the start point, end point, transect line, and any other points you would like, press the **X** in the upper right corner to exit. *Your information is automatically saved.*

Outlier Count Thresholds

Outliers are activity counts higher than what we would expect to see at a given location. The system will still let the volunteer enter a higher amount, but will give the volunteer and the manager a warning message before allowing submission.

11. Click on **Set up outlier counts for this survey site** under Outlier count thresholds.
12. Enter the maximum count for each activity in the blank box next to the activity. If you do not wish to set outliers leave the boxes blank. You may also load outlier counts from other sites in the upper right corner.
13. When you are finished click **OK**.

Sharing Survey Site

The IMS allows the sharing of survey sites with other programs. This allows other programs to copy this survey site to their own program, including the drawn lines, properties such as amenities, and outlier counts. This does not give them other access to the survey site, such as viewing or editing surveys.

14. From the drop down menu select either:
 - Do not share** (default)
 - Yes, share this survey site with other programs**

Active or Historical Site

15. Under **Is this Survey Site in active use, or is it historical?** select if the site is:

Archived, hidden from many listings: Site is no longer in use. Archiving a survey site will remove that site as an option when logging new surveys, but will not remove the site from surveys from the data downloads, statistics, or map.

Active, visible in all listings: Site is active and allows volunteers to collect and log data.

Save Details

16. When all site information is correct click on **Save Details** at the bottom of the page.

Copying a Survey Site

The IMS allows users to copy existing survey sites from other programs. This creates a copy of the survey site for use at your program. Your program will have ownership (the ability to edit and enter data) of the copy, while ownership of the original stays with the other program. If the survey site you wish to copy is not shared, contact angela@wildcoast.org.

1. From the main menu click on **Manage Survey Sites** under Management Functions.
2. Click on **Copy Survey Site** in the upper right corner (below Log Out).
3. A dialogue box titled Copy Survey Site will appear. Select the survey site you wish to copy from the drop down box.
4. Click **Copy**. A survey site information page will load with a copy of all the site information.
5. Rename the survey site using the naming suggestions on page 1 of this document.
6. Review all survey site information on the page. Make any necessary changes.
7. Click on **Save Details**.



Managing Users in the IMS

Management Functions

Logging In

1. Go to **mpawatch.org** in your web browser.
2. Click on **Log In** in the upper right hand corner.
3. Enter your e-mail and password.

Adding Users

1. Click on **Manage Users** under Management Functions.
2. Select **New User** in the upper right hand corner (underneath the drop down that says Show All).
3. Enter the **E-mail** with which the user will log in and receive messages.
4. Enter the user's **First Name** and **Last Name**.
5. Select the user's **Role/Status**.

CSV Only: CSV Only users may download statewide data, but may not access any other functionality.

Volunteer: Volunteers may log surveys, see their completed surveys, view survey sites and maps, see upcoming events, and view the document library.

Manager: Managers may do everything listed under Volunteer as well as approve surveys submitted by volunteers, view incomplete and completed surveys, create announcements, manage survey sites (add or change transects), manage the document library, manage users (add users, change user passwords, change user roles), and manage events.

Manager (Contact): Manager (Contact) may do everything listed under Manager and is the one to receive e-mails when users select E-mail Manager.

6. Take note of or change the user's **password**. Note, the user's password will also be e-mailed to the user.
7. Click **Create**.

The user will receive an e-mail alerting them to their account creation, including their log in information.

Updating User Information

1. Click on **Manage Users** under Management Functions.
2. Click on the **name of the user** whose information you wish to update.
3. Change the information desired (e-mail, first name, last name, role/status, and password may all be updated). *To change the password, enter a new password into the blank Password box.*
4. Select **Save Changes**.

Logging In

1. Go to **mpawatch.org** in your web browser.
2. Click on **Log In** in the upper right hand corner.
3. Enter your e-mail and password.

Approve Surveys

Note: All surveys must be approved by a manager before the IMS will log the data.

4. Click on **Approve Surveys** under Management Functions. Note: This option will not be displayed if there are no surveys awaiting approval.
5. Click on the survey you wish to approve.
6. Scroll down to **Photos/Document Upload**, click the blue bar that says **Photos/Document Upload**, and click on the file name of the uploaded document (if available) to open the datasheet.
7. Compare what is written on the datasheet to what has been entered in the IMS.
8. Check that all vital fields have been filled in.
9. Check that activity counts seem reasonable.
10. Decide whether to approve the survey or to contact the volunteer. Both options may be found by clicking on the blue bar that says **Manager Approval**.

To Approve:

Click on **Approve this Survey** under Manager Approval.

Review the message.

Click on **Approve & Publish**.

To Contact Volunteer:

Click on **Contact the Volunteer**.

Add your questions or changes to the message.

Click on **Send Message**.

View Incomplete Surveys

Note: Managers have the ability to view, submit, or delete all surveys submitted through their program.

1. Click on **Incomplete Surveys** under Management Functions.
2. Click on the survey you wish to open.
3. To submit, enter any missing information and follow directions in step 10 to submit and approve.

Deleting Surveys

Note: Only managers have the ability to delete surveys.

1. Access the survey you wish to delete by selecting it from the Approve Surveys, Incomplete Surveys, or Completed Surveys options under Management Functions.
2. Scroll to the bottom of the page, click on **Delete this Survey**.
3. Check the box next to **Yes, this can't be undone and I'm sure** and then click **Delete**.

Logging In

1. Go to **mpawatch.org** in your web browser.
2. Click on **Log In** in the upper right hand corner.
3. Enter your e-mail and password.

Uploading New Documents

1. Click on **Manage Document Library** under Management Functions.
2. Click on **Upload New Document** in the upper right corner (under Log Out).
3. Enter the title as you wish it to appear to volunteers.
4. Click on **Choose File**.
5. Find the file you wish to upload, select, and click **Open**.
6. Click **Upload**.

Editing/Replacing Docs

1. Click on **Manage Document Library** under Management Functions.
2. Find the file you wish to edit or replace.
3. Click on **edit**.
4. Change the title and/or upload a new document.
5. Click **Upload**.

Deleting Documents

1. Click on **Manage Document Library** under Management Functions.
2. Find the file you wish to delete.
3. Click on **delete**.
4. Click on **OK**.

Use the document library to...

- Post survey site maps and instructions.
- Post datasheets.
- Post volunteer manual.
- Post applicable permits.
- Post other flyers, instructions, etc.



Data and Reports

Human Use of Coastal and Marine Resources in California

MPA Watch Overview

Marine Protected Area (MPA) Watch is a network of programs that support healthy oceans through community science by collecting human use data in and around our protected areas.

Data Collected by MPA Watch

Volunteers are trained to walk predetermined routes on the beach and record observations on an MPA Watch datasheet.

Types of activities recorded include:

Onshore Activities

- Beach Recreation
- Tidepooling
- Shore-based Fishing

Offshore Activities

- Surfing
- Stand Up Paddle Boards
- SCUBA/Snorkeling

Boating

- Boat Fishing
- Kayaks
- Party Boats

Other Activities

- Potential Poaching
- Education
- Enforcement

Data Reports

A variety of standardized and custom data reports are available. See the resources below or contact the MPA Watch Coordinator at angela@wildcoast.org for more information.

Biannual and Annual Reports

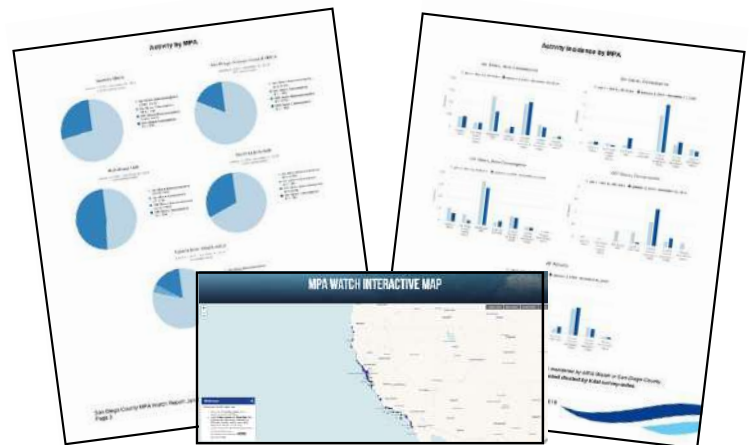
Standardized reports for each coastal county in which MPA Watch operates are available online at mpawatch.org under the Data Reports tab. Reporting periods cover January 1 - June 30 and January 1 - December 31 of each year. Standardized reports are available without a log in. Customized reports may be requested by emailing the MPA Watch Coordinator at angela@wildcoast.org.

Raw Data

Access to raw data in CSV format is available by contacting the MPA Watch Coordinator at angela@wildcoast.org.

Interactive Map

Survey site locations and basic data are available via the interactive map. Go to mpawatch.org and click on Map.



LEVERAGE COMMUNITY SCIENCE TO ENHANCE MPA COMPLIANCE.



YOUR LOGO HERE

**Marine Protected Area (MPA) Watch
Regional Report**
Insert Your County
Insert Month Day, Year – Month Day, Year

Map of Region's MPAs

Map may be downloaded from the "Report Components" section of the MPA Watch website. Center the map around your region, making sure the names of the MPAs are legible. The map is pre-sized to be 6.5x3 inches so it will fit nicely in the report. You may adjust the size as you see fit to make sure your MPAs are visible if the map still fits in the report. Once you have the map adjusted to the size you want, click the "Download Map Image" to download the map so that it can be placed in the report.

Short paragraph about local MPA Watch program. Who runs it (groups, organizations, and/or people), how many MPAs in the region, what MPA Watch does, etc. This paragraph may be reused in subsequent reports if the information has remained unchanged. Should be similar for every region. Look at the San Diego MPA Watch Report for an example.

Executive Summary

- Summarize key findings in approximately 3-5 bullet points.

General Notes:

- Use Arial 12 point font for main text and Arial 10 point font for subtext.
- The size of the images in this template have been reduced to make room for instructions. In your report make all charts, tables, and images large enough to be legible.

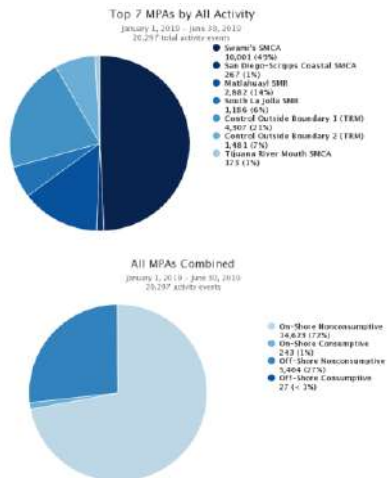
Other notes for this page:

- Include local organization's logo and the MPA Watch logo as a header at the top of this page.
- Optional: include a photo of staff/volunteers at MPA transect or something else related to MPA Watch in your region.

Human Use of MPAs Insert Report Dates

Overview

- In this section you will include pie charts for individual MPAs from the “Report Components” section of the MPA Watch data portal.
- On the first page include the pie charts for “Top (#) MPAs by All Activity” and “All MPAs Combined.” These pie charts should each take up approximately half the page.
- There will be two pie charts side by side for these first pie charts on the Report Components page, so be sure to use the one for the reporting period, rather than the one for all surveys in the database.
- To download the pie charts, click on the button in the top right corner of the pie chart you would like to download and a drop-down menu will appear. Click “Download PNG image” to download the chart, and then insert it into the report as you would a picture.
- Pie charts from San Diego County have been included in this template to show what they look like. Refer to the San Diego report as an example.



Activity Classifications

On-Shore - Activities that take place on a sandy or rocky beach. Excludes bluffs, trails, sea walls, parking lots, or other man-made structures. Includes recreation, tidepooling, shore-based fishing, etc.

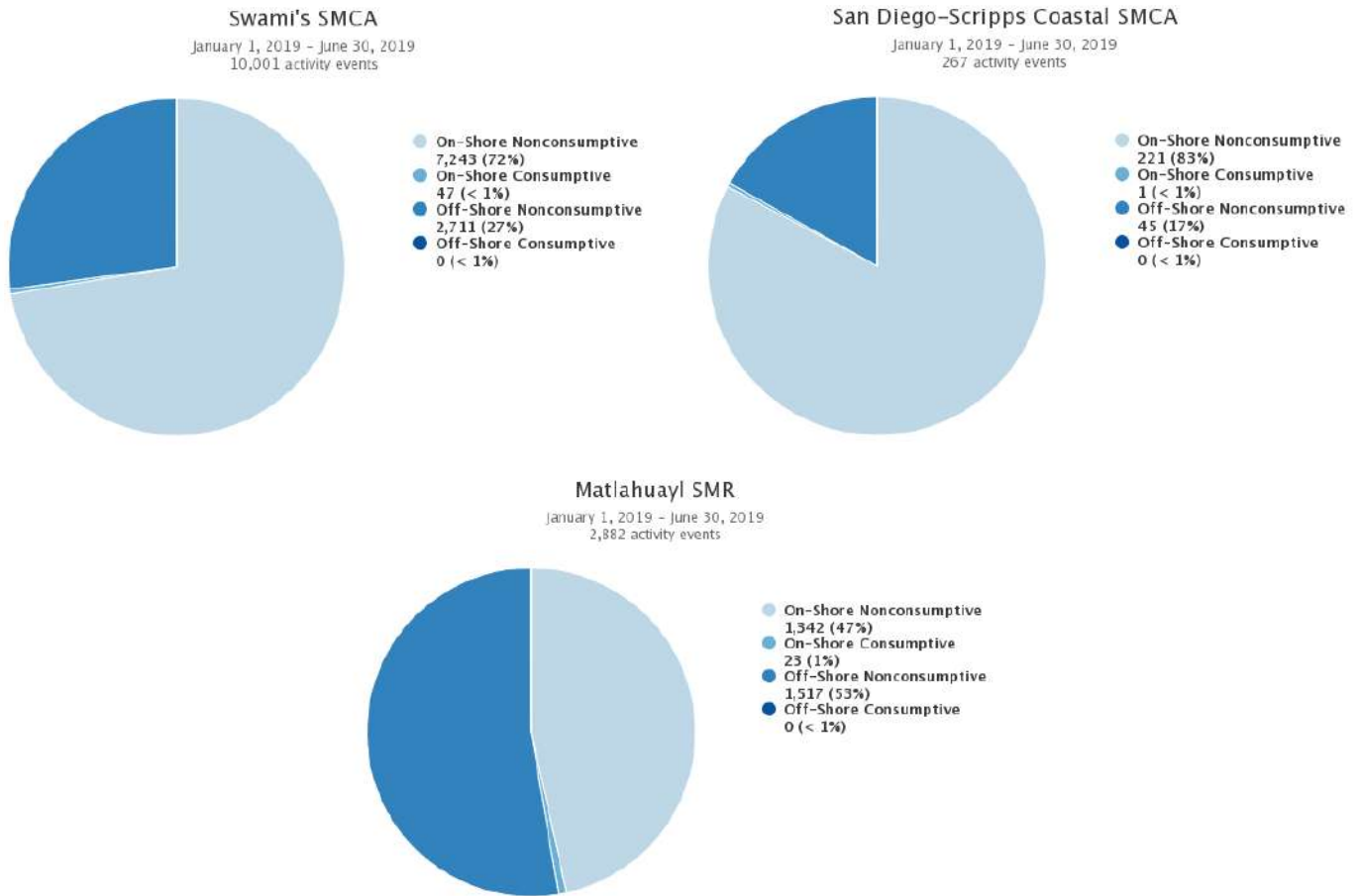
Off-Shore - Activities that take place offshore, typically in knee-deep water or deeper. Includes surfing, SCUBA diving, kayaking, boat fishing, etc.

Consumptive - An activity in which a natural resource (i.e. fish, kelp, shells) is being collected.

Non-Consumptive - An activity in which a natural resource is not collected.

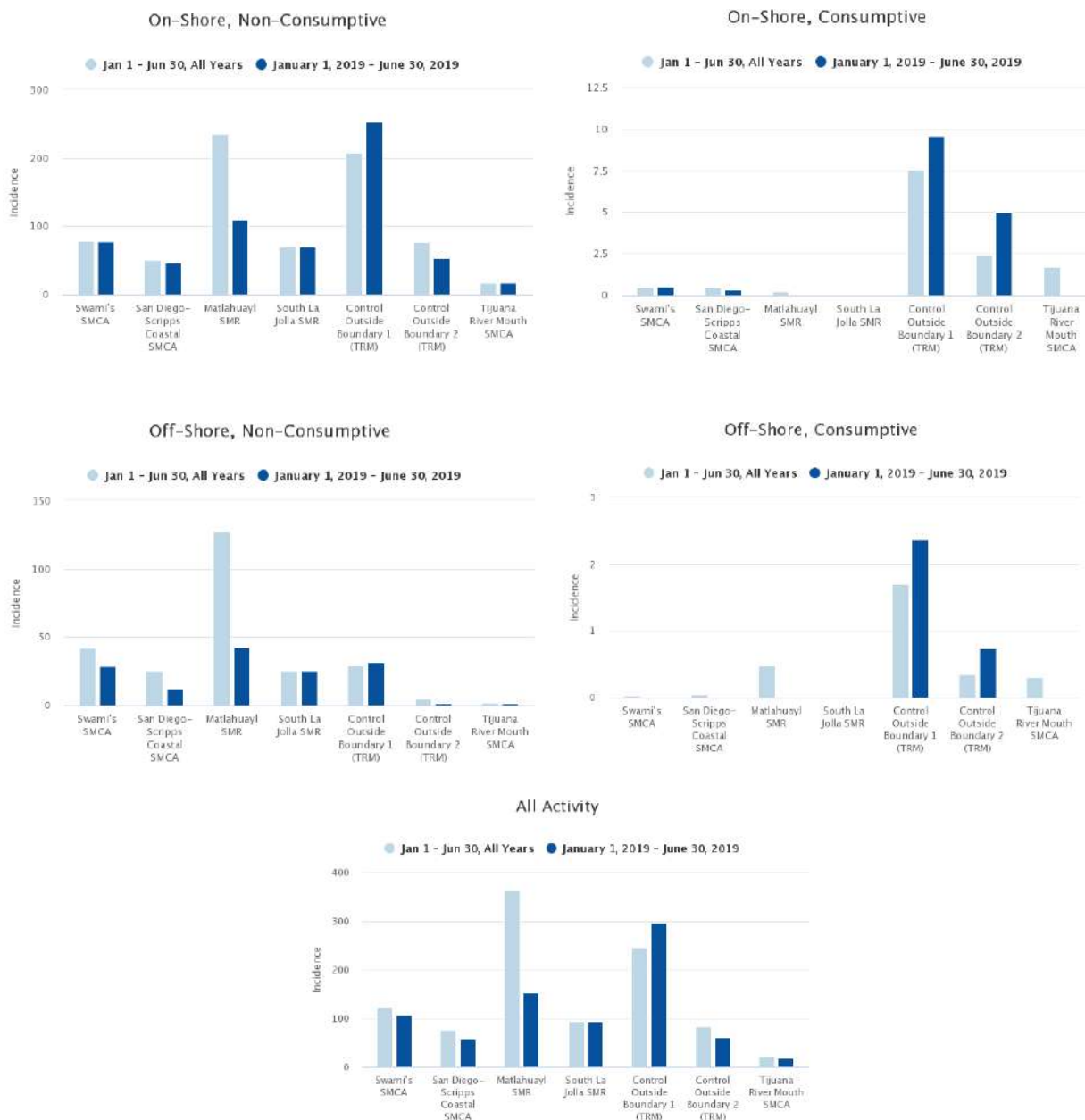
Activity by MPA

- On the next page include the pie charts for individual MPAs. They are just below the pie charts that were used on the previous page in the Report Components section of the MPA Watch data portal. As with the previous pie charts, be sure you are using the ones for the current reporting period and not the ones for all surveys in the database.
- Once you have identified the pie chart needed click the button on the top right corner to save and insert into your report. Include no more than six pie charts per page so they are legible, but do not take up too much space in the report. Below is an example, and you may refer to the San Diego report for a better look at how it should appear. In the San Diego report we have excluded pie charts for control sites.



Activity Incidence by MPA

On this page include the “Activity Incidence by MPA” bar charts that are broken down by on-shore non-consumptive, on-shore consumptive, off-shore non-consumptive, off-shore consumptive, and total activities. Each chart may be downloaded from the Report Components page as a separate image file and placed in the report. Refer to the San Diego report to see what this would look like.



The above charts show incidence values for each MPA monitored by MPA Watch in Your County. Incidence is calculated as number of activities recorded divided by total survey-miles.

Activity Incidence by MPA

On this page include the “Activity Incidence by MPA” table that is broken down by On-Shore, Off-Shore, and Total consumptive and non-consumptive activities. Each section of the table may be downloaded from the Report Components page as a separate image file and placed in the report. Refer to the San Diego report to see what this would look like. In the San Diego report, we have also outlined how the rates on the table are calculated and we included information about why data was missing from our chart. If your region faces similar issues with missing data, include that in your reporting.

On-shore					
MPA	Non-Consumptive			Consumptive	
	Jan 1 Jun 30	Jan 1, 2019 through Jun 30, 2019	Jan 1 Jun 30	Jan 1, 2019 through Jun 30, 2019	
	All Years		All Years		
Swami's SMCA	79.4	78.3	0.5	0.5	
San Diego-Scripps Coastal SMCA	50.3	46.7	0.4	0.3	
Matlahuayl SMR	235.1	110.0	0.2	0.0	
South La Jolla SMR	69.5	69.5	0.0	0.0	
Control Outside Boundary 1 (TRM)	207.9	253.1	7.6	9.6	
Control Outside Boundary 2 (TRM)	77.0	53.1	2.4	5.0	
Tijuana River Mouth SMCA	17.6	17.9	1.7	0.0	
All MPAs Combined	57.1	89.7	1.4	1.5	

Off-shore					
MPA	Non-Consumptive			Consumptive	
	Jan 1 Jun 30	Jan 1, 2019 through Jun 30, 2019	Jan 1 Jun 30	Jan 1, 2019 through Jun 30, 2019	
	All Years		All Years		
Swami's SMCA	42.5	28.5	0.0	0.0	
San Diego-Scripps Coastal SMCA	25.2	12.7	0.0	0.0	
Matlahuayl SMR	127.3	42.7	0.5	0.0	
South La Jolla SMR	25.1	25.1	0.0	0.0	
Control Outside Boundary 1 (TRM)	29.6	31.3	1.7	2.4	
Control Outside Boundary 2 (TRM)	4.7	1.7	0.3	0.7	
Tijuana River Mouth SMCA	2.2	1.7	0.3	0.0	
All MPAs Combined	22.8	25.7	0.3	0.3	

Total Combined			
MPA	Jan 1 Jun 30	Jan 1, 2019 through Jun 30, 2019	
	All Years		
Swami's SMCA	122.4	107.3	
San Diego-Scripps Coastal SMCA	76.0	59.7	
Matlahuayl SMR	363.2	152.7	
South La Jolla SMR	94.7	94.7	
Control Outside Boundary 1 (TRM)	246.7	296.4	
Control Outside Boundary 2 (TRM)	84.4	60.6	
Tijuana River Mouth SMCA	21.9	19.6	
All MPAs Combined	81.6	117.2	

Notes on Calculating Incidence

The baseline rate for the reporting period was calculated by summing the total use count for each category during the same period from each previous year and dividing this value by the transect miles surveyed at each site. The miles surveyed were calculated by first identifying the length of each transect for all the MPA's in question and multiplying the length of the transect by the number of surveys that had been taken along that transect during the same time period. For MPA's with multiple transects, the total distance traveled for each transect within the MPA were summed together to get the total miles surveyed within that MPA.

Breakdown by MPA

This page(s) is for specific information regarding the region's MPAs. Info like poaching numbers, heavy usage, seasonal usage, etc. Break it down by specific MPAs to go into detail. See the San Diego MPA Watch Report for examples.

Potential Violations

Provide a summary of potential violation hotspots, trends, or potential violations of note.

Next Steps

Write a short paragraph about what your organization/group plans to do with MPA Watch data or how you intend to improve data collection or anything like that.

Additional Information

For additional information on MPA Watch, including survey sites, participating organizations, protocols and datasheets, media kit, and how to get involved, please visit mpawatch.org. Connect with MPA Watch on social media @MPAWatchOrg.

For additional information regarding MPAs and regulations specific to the various classifications of MPAs please visit wildlife.ca.gov/MPAs. If you see an activity that violates MPA regulations, please call CalTip to report the violation at (888)-334-2258.

Insert information on your organization

MPA WATCH

VOLUNTEER RECRUITMENT STRATEGY GUIDE

Compiled by

Mark Welden-Smith (*The Otter Project*)

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Recruiting MPA Watch Volunteers: An Overview

The purpose of this training document is to provide an overview of the volunteer recruitment process from beginning to end. No assumptions have been made about the levels of expertise a volunteer coordinator may or may not have in relation to the recruitment process, and as such, it is intended to be a 'kitchen sink' model with as much detail as possible.

If you've never run a volunteer recruitment program before, then this document is a great place to start. For those that already have a background in recruitment, it will also serve as a useful tool for cataloging approaches you may already be familiar with and, hopefully, some that are new. All the techniques mentioned are field tested and have been proven to consistently help find and retain volunteers.

It bears mentioning at the outset that there is not a one-size-fits-all model of recruitment. While many of the applications outlined in the document are universal, differences in regional topography, population density, community event regularity and transport infrastructure will impact the volunteer recruitment and retention process and require careful thought and planning.

Adapting this document to suit the needs of both your region and organization will ensure that the approaches outlined in the following pages are useful to your program. To this end, we recommend that you keep the following points front of mind when reading this document:

- Does this serve our organization's mission?
- Do we have the capacity to achieve this or can we outsource it?
- Does the approach need to be modified to suit our region/organizational approach? And if so, how?

Using these questions to test the assumptions outlined in this document will ensure your final strategy document is tightly aligned with both your program goals and region.

What this document covers

The purpose of this document is to help organizations develop, implement and maintain an MPA Watch volunteer program in their region. To this end, it covers:

- How to structure an initial discussion to establish the scope of the program and develop a roadmap for volunteer recruitment
- How to write a volunteer recruitment plan, including development of a budget and volunteer retention strategy
- Factors that will contribute to the success of your program
- Technology considerations for running the program &
- Final thoughts on the challenges of running an MPA Watch program.

Before you begin to read this document...

If you are starting front scratch or have no previous expertise in recruiting volunteers, I suggest working through the scoping exercises in Step 1. For those experienced in recruiting volunteers, it may be more useful to skip Step 1 and go straight to Step 2.

Step 1: Initial discussion

Although it can be tempting to jump in with both feet and start rounding up volunteers, an organization without a robust strategy and engagement framework may burden itself with an inefficient program that wastes both resources and time. Before you begin recruitment efforts, take the time to work through the exercises below and meet with other program stakeholders.

Note: Throughout this document you will see tables like the one below titled “Action Item”. The contents of these tables suggest activities for your organization to work through in the development and implementation of your volunteer program.

Action item: Test your assumptions

Note: It is highly recommended that everyone attending the meeting in the scoping exercise mentioned in the next action item run through this exercise

- Before meeting with staff/stakeholders, take 15 minutes to write down your own basic assumptions about the program.
- Make sure to answer the following questions:
 - In your opinion, what are the goals of the MPA Watch Volunteer Program?
 - What will the MPA Watch volunteer program have achieved in one year?
 - What is your definition of program success?
 - How many volunteers do you want after 1 month? 3 Months? 6 months? A year?
- Include any other questions that are relevant to your organization.

Following your initial writing exercise, it’s time to gather staff/stakeholders for a scoping meeting. The aim of this meeting is to think about the resources it will take to start an MPA Watch volunteer program and to define the basic goals of the program. *Note: You will find suggested questions for your scoping meeting on the next page.*

Action item: Scoping Meeting

1. Gather staff/stakeholders for a round table discussion about the MPA Watch Volunteer Program
2. The answers from the previous discussion will help test the basic assumptions of the group. It is at the discretion of the organization whether these answers will be shared between participants or simply used to help inform their answers during the group discussion
3. Remember that the purpose of the discussion is to achieve the following:
 - a. Setting timelines for the development, implementation and review of your volunteer program
 - b. Setting specific goals for recruitment targets
 - c. Defining what ‘success’ means for your program (is it a specific number of volunteers? Is it increased community engagement?)
 - d. Identifying staff responsibilities, ongoing resource use and other startup costs (*Note: a more thorough budgeting tool is outlined later in the document, so don’t get too bogged down in trying to identify every line-item expense*)
 - e. Getting “buy-in” from management and building consensus between stakeholders early in the process
4. Following the meeting, ensure that you condense your answers down to a 1 or 2 page document. This will be used as a guide for the development of your recruitment strategy.

If there is considerable disagreement between parties at the meeting, you may wish to reconvene at a later date with the aid of an impartial moderator. Reaching a consensus between stakeholder groups before writing the plan should be considered a priority. Remember, focus on mutually agreed definition of what ‘success’ means for your program.

MPA WATCH - SCOPING QUESTIONS

The goal(s) of the MPA Watch Volunteer Program:

After 1 year the volunteer program will have achieved:

Opening Questions

- What is your organization's definition of program success? (X amount of volunteers by X date?)
- How will this program be funded? (Grants, existing budget, membership? think about setup and ongoing costs.)
- Who will develop the program budget? (By what date will it be ready?)
- How many existing staff will manage the program? (Is it a part-time/full-time roll? Will staff need to be hired?)
- Will staff need training? (Have they run a volunteer program before?)
- Does management have buy-in to the program? (Will a presentation need to be made? By whom?)

Developing a Recruitment Plan

- Who will write the plan? (Can it be done in-house or will it need to be outsourced?)
- What stakeholders need to be involved in the creation of the plan? (Internal and external)
- What is the projected completion date of the plan?
- Who will review the plan before implementation? (Will it need management or board approval?)

Regional considerations

- What are the major community events in your area in a calendar year?
- List all the major universities/community colleges in your area
- List all other major community groups/organizations in your region (Churches, social groups, etc.)
- What existing media relationships can your program leverage to get word out? (Local radio, newspapers, etc.)
- What other relationships does your organization have that can be leveraged to help recruitment efforts?

Starting Recruitment (include desired outcomes and hard targets)

- What are the objectives for the first week of recruitment?
- What are the objectives for the first month of recruitment?
- What are the objectives for the first 3 months of recruitment?
- What are the objectives for the first 6 months of recruitment?
- What are the objectives for the first year of recruitment?

Program Management

- What does the average day of the volunteer manager's role involve? (Remember to include tasks outside recruitment)
- How will success within the volunteer manager's role be defined? (Recruitment numbers only or other factors?)
- What systems are in place to deal with volunteer emergencies? (Insurance/first aid/family contact numbers)
- What tools will the organization use to manage the program? (Are they free or fee based?)
- How will volunteers be trained and who will run the training sessions? (Who will develop the training materials?)

Program Review

- Who will be responsible for reviewing the program? (Will it be an external organization? An internal committee?)
- How will feedback from volunteers be handled? (Through informal communication or a website survey?)
- Who will update program procedures and documents following a review process? (When will it be completed?)

Misc

- Other questions/considerations specific to your organization/region not included above.

Step 2: Identifying your recruitment demographic

As an extension of your initial scoping discussion, it is worthwhile considering who your ideal recruitment target will be. This can be done with the same group from the last activity or with a smaller working group.

There are many reasons volunteers give their time to a cause or organization. It can be driven by wanting to belong to a tightknit community working towards a specific goal or simply a requirement for graduation.

The purpose of this action item is to develop a composite of the types of volunteers that you want to recruit for your program.

Identifying different types of individuals and their interests will help focus your recruitment efforts and aid the creation of targeted promotional materials.

Who is your ideal volunteer?	
Questions	Examples
What type of non-volunteer activities are ocean loving individuals likely to be involved with?	Local outdoors groups involved with hiking, diving, surfing, kayaking, swimming, etc.
What type of volunteer activities are ocean loving individuals likely to be involved with?	Other ocean groups in your region, trail restoration or native planting groups, community service organizations, wildlife care networks, etc.
What kinds of events are ocean loving or environmentally conscious individuals likely to attend?	Farmers markets, community fairs, ocean sports events (surfing, triathlons, running), etc.
What kinds of places are ocean loving or environmentally conscious individuals likely to frequent?	Local cafes, universities/community colleges/adult education centers, community notice boards, etc.
What kinds of local businesses does you're ideal volunteer frequent?	Grocery stores (Whole Foods, Henry's, etc.), businesses with handmade goods, nurseries, sporting goods (REI, Patagonia, etc.)
What events occurring in your area during a calendar year is your volunteer likely to attend?	Food/wine festivals, sports events, volunteer fairs (usually run through local universities/community colleges)
What kinds of organizations/individuals does your ideal volunteer likely know?	Professors/teachers, local business owners, Politicians/celebrities in your area, etc.
Think about the towns/cities in your region. What kinds of people live there?	A student housing area, retirement community, military families, etc.
What kinds of people visit the survey areas where you program will take place?	Tourists, wildlife enthusiasts, runners, etc.
What other kinds of groups are specific to your region?	Local state parks docents, unique animal groups in your region, etc.

Step 3: Writing a recruitment strategy

A recruitment strategy should be thought of as a living document. It is highly unlikely that you will have a perfect strategy after the first, or even second and third draft.

As your program evolves, volunteer feedback, ongoing challenges and new opportunities will present themselves. Having a formal process for reviewing these changing variables, testing new ideas against your initial assumptions and incorporating new ideas from lessons learned should be considered essential.

A program can certainly succeed without going through the exercises on the following pages, although streamlining your approaches and systemizing your thoughts will greatly reduce your administrative overhead in the long term.

In order to make your recruitment strategy useful (and one your staff will actually use and not just leave to gather dust in a drawer), keep the document brief and to the point. Focus on actions that support the program's mission, recruitment targets, deadlines and expenses.

During the development of your recruitment strategy, remember to refer to the answers from the scoping discussion in step 1. It will provide many of the deadlines and targets for your recruitment strategy, and help focus your writing.

In addition to the answers from the initial scoping meeting, the pages in the following section will help inform your thought process in the creation of the recruitment strategy document. It will cover:

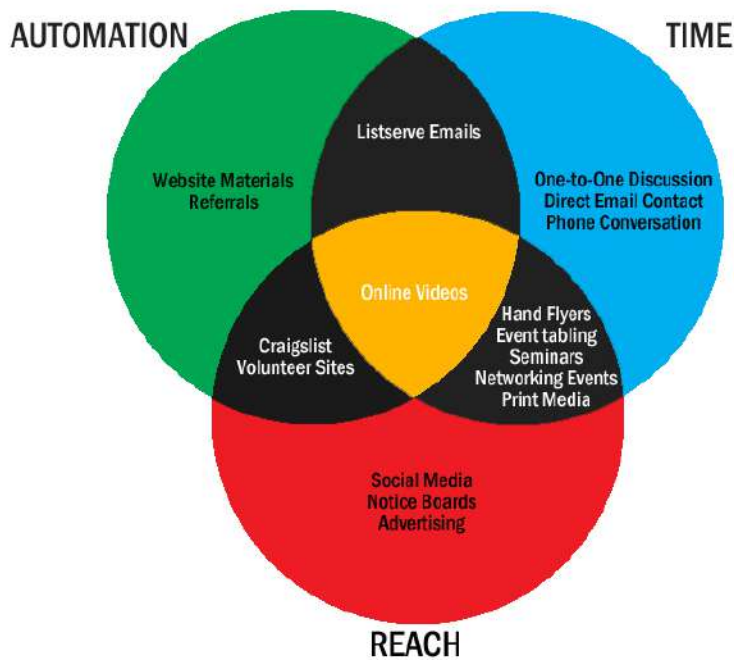
- Assessing different recruitment approaches
- Developing strategies for volunteer retention & attrition
- Organizing events that encourage social interaction &
- Developing a realistic operations budget

After completing the action item at the end of this section, your recruitment strategy should contain the following checklist of items:

- A position description for the Recruitment Manager (plus any support staff)
- A plan for hiring additional staff (if needed)
- Recruitment targets
- A daily/monthly/weekly/quarterly/yearly calendar of key recruitment events
- A plan for developing recruitment materials
- A budget outlining setup costs, and ongoing expenses for the first year of the program
- A condensed 'dashboard' view of your program goals (like an executive summary)
- Deadlines for reviewing the recruitment strategy, recruitment targets & program performance

Assessing different recruitment approaches

Much like an investment portfolio, a recruitment strategy should be diversified and incorporate a number of different approaches. The following chart represents a way of looking at recruitment approaches across three different categories: quality, reach & automation.



Automation

The circle in green represents tasks that require less input from the volunteer manager. Aside from an initial input of time to write or produce the material, approaches in this circle are largely self-governing or take relatively small amounts of time to maintain.

Time

The circle in blue represents tasks that are typically time intensive. Tasks in this circle require the volunteer manager to be physically present or invest hours at a time.

Reach

The circle in red represents tasks that allow a recruitment message to connect with many individuals at a time.

Use the graphic above as a tool to think about the recruitment efforts that may be relevant to your program and the time, reach and automation factors of these approaches. Think about the opportunities/challenges in your region/organization and modify or add different items as you see fit. Remember, there is no one-size-fits-all approach to recruitment efforts.

Use the table on the following page as a reference guide for assessing different approaches that may be suitable for your region. Keep in mind that excellent, long term volunteers do not come from any one approach and often from the most unlikely of sources. Utilizing a mix of the approaches outlined below will ensure that your program has the greatest opportunity for success.

Approach	Pros	Cons
University/Community college lecture hall announcements	<ul style="list-style-type: none"> Highly targeted Potential to reach many people at once 	<ul style="list-style-type: none"> Time intensive University/college may have a no announcement policy in classrooms
Emails through Professors (Listserv)	<ul style="list-style-type: none"> Highly targeted Potential to reach many people at once Saves costs on printed materials 	<ul style="list-style-type: none"> Can be difficult to reach Professors No guarantee of endorsement from a professor
One-to-one Discussions/Email/Phone contact	<ul style="list-style-type: none"> Highly targeted Increased rate of conversion 	<ul style="list-style-type: none"> Time intensive Administrative burden
Advertising	<ul style="list-style-type: none"> Potential to reach many people at once Increased brand recognition 	<ul style="list-style-type: none"> Potentially expensive Low conversion rate
Networking events	<ul style="list-style-type: none"> Helps build regional partnerships 	<ul style="list-style-type: none"> Time spent building the relationship may not yield desired results
Social Media	<ul style="list-style-type: none"> Potential to reach many people at once Increased online brand awareness Great for engaging a younger demographic 	<ul style="list-style-type: none"> Low conversion rate Administrative burden

Online Videos	<ul style="list-style-type: none"> • Highly targeted • Great brand awareness • Potential for video to go viral if engaging 	<ul style="list-style-type: none"> • Requires in-house technical knowledge or money to outsource development
Traditional Media (Print/Radio/TV)	<ul style="list-style-type: none"> • Potential to reach many people at once • Great for engaging an older demographic • Helps build program credibility • Public Service Announcements are free for non-profits 	<ul style="list-style-type: none"> • Low conversion rate • Administrative burden (if media relationships do not already exist) • Less control over messaging
Website Materials	<ul style="list-style-type: none"> • Automated (after initial development) • Provides a complete and succinct resource for potential volunteers • Increased brand awareness 	<ul style="list-style-type: none"> • Impersonal • May lead to an administrative burden if updated regularly
Craigslist/General Classified Sites/Online Social Groups	<ul style="list-style-type: none"> • Potential to reach many people at once • Saves costs on printed materials 	<ul style="list-style-type: none"> • The activity rates of volunteer/social group pages can vary from region to region • Follow-thru can be unpredictable
Volunteer Sites	<ul style="list-style-type: none"> • Highly targeted • Increased brand awareness • Saves costs on printed materials 	<ul style="list-style-type: none"> • Increased competition with other programs
Community Notice Boards	<ul style="list-style-type: none"> • Potential to reach many people at once • Potential for local word-of-mouth 	<ul style="list-style-type: none"> • Printed material costs • Untargeted
Flyering	<ul style="list-style-type: none"> • Increased chance of one-to-one conversation • Increased brand awareness 	<ul style="list-style-type: none"> • Printed material costs • Untargeted • Low conversion rate • Time intensive
Tabling Events	<ul style="list-style-type: none"> • Highly targeted • Increased chance of one-to-one conversation • Ability to talk in-depth about the program 	<ul style="list-style-type: none"> • Weather conditions may impede success rates • Increased competition with other programs
Joint Partnerships	<ul style="list-style-type: none"> • Highly targeted • Ability to leverage another organization's resources • Helps build regional partnerships 	<ul style="list-style-type: none"> • Potential for fallout between organizations • Time spent building the relationship may not yield desired results
Referrals	<ul style="list-style-type: none"> • Highly targeted • Ability to leverage existing volunteers/organizations to pre-sell the program • No cost • High conversion rate 	<ul style="list-style-type: none"> • Less control over messaging
Seminars/Talks	<ul style="list-style-type: none"> • Highly targeted • Potential to reach many people at once • Ability to talk in-depth about the program • High conversion rate 	<ul style="list-style-type: none"> • No attendance guarantee • Time intensive
Phone/Email Prospecting/Solicitation	<ul style="list-style-type: none"> • Highly targeted • Useful when the lead is a referral 	<ul style="list-style-type: none"> • Time intensive • Success contingent on the ability of staff • Hard sell, high pressure approach • Potential for negative brand associations • Potential legal issues (i.e. SPAM)

There are many types of organizations, individuals and groups that can be useful sources of volunteers.

- Advocacy groups
- AmeriCorps programs
- Business and professional organizations
- Chambers of Commerce
- Churches and religious groups
- Community service restitution programs
- Conferences/special events
- Corporations and small businesses
- Employment assistance programs
- Families
- Job seekers
- JTPA and other job training programs
- Members of your organization
- Military units and retired military personnel
- New residents of the community
- Rehabilitation agencies/programs
- Retired executives, teachers (associations of)
- Schools, especially service-learning programs
- Scout troops or other youth groups
- Senior citizen groups
- Senior Corps programs
- Service organizations such as Kiwanis, Rotary Clubs and Junior Leagues
- Sororities and fraternities
- Students seeking internships and service opportunities
- Student vocational training programs
- Unions and trade associations
- United Way
- University/college/community college organizations
- VISTA volunteers

- Parent groups
- Public agencies and retired personnel
- Realtors (welcome wagon packages often include volunteer information)
- Volunteer centers

Source: www.aact.org

A great way to jumpstart the recruitment numbers for your program is to look at the social networks that are closest to your organization and employees.

Start by contacting people you know in the area and ask if they can pass on information to their networks, friends and family. This initial push of volunteers can help build momentum as your recruiting efforts expand.

Golden rules for assessing recruitment opportunities:

- Great, long-term volunteers can come from the most unlikely of sources. Keep an open mind and test your assumptions
- There is no way to tell whether a volunteer will be effective until they have begun conducting surveys. Don't rule out potential volunteers because of bias. Cast a wide net and cultivate the best volunteers from each approach
- Your program will gain more volunteers, regardless of age or demographic, if leads are followed up in a timely and professional manner. This understanding should extend to all your recruitment approaches whether they are online, in-person or over the phone
- Find out how volunteers like to be contacted when they sign-up for the program. This factor alone can have a huge impact on your conversion rates
- If you are struggling to find new leads or volunteers don't follow through, don't be afraid to contact them and ask why they decided not to be involved with the program. You may find there is a problem with your approach that needs fixing.

Developing strategies for volunteer retention & attrition

An important point to remember for any volunteer manager is that despite your best efforts, some of your volunteers will eventually move on to other organizations or opportunities.

Provided you're running a dynamic program and engaging your volunteers on a regular basis, this should not be considered a failing on the part of the volunteer manager or the MPA Watch organization. As Table A below illustrates, there are factors that affect volunteer attrition rates that are both in and out of your organization's control.

TABLE A	Reasons volunteers stay with MPA Watch	Reasons volunteers leave MPA Watch
Manageable factors	<ul style="list-style-type: none"> Volunteers feel a sense of common purpose and solidarity with the organization and other volunteers in the program The program builds a sense of community and facilitates an important social function in their lives They are looking for a volunteer experience that is self-directed, and doesn't lock them into set hours 	<ul style="list-style-type: none"> The volunteer did not understand the goal of the MPA Watch program The volunteer did not feel valued for the hours they put into the program The training did not prepare them adequately for undertaking surveys Lack of flexibility around survey schedules from the MPA Watch organization There was a lack of variety in the program
Unmanageable factors	<ul style="list-style-type: none"> They are personally interested in ocean/environmental issues They are a student looking to add activities to their college applications or it is a requirement for graduation They live close to the survey site and it is easy for them to incorporate the surveys into their daily lives 	<ul style="list-style-type: none"> The volunteer is leaving the area Competing commitments to work, study or family Financial strain (particularly the cost of gas to reach more remote survey locations) Despite the best efforts of the program, the volunteer experience was not what they expected or was not personally rewarding They have a physical ailment or recent surgery that prevents them walking for prolonged periods

Table B below illustrates the lifecycle of a volunteer from first contact through to retirement.

TABLE B	Things that re-enforce a positive volunteer experience	Things that re-enforce a negative volunteer experience
First Contact	<ul style="list-style-type: none"> Quick follow-up after initial contact (within 24 hours) Clear information about the volunteer program, the training process and the requirements for volunteers to be involved 	<ul style="list-style-type: none"> Not being thanked for taking the time to enquire about the volunteer program Lack of patience in answering questions Not being knowledgeable about the MPA Watch program and MPAs in general
Training	<ul style="list-style-type: none"> Providing concise and timely information about the training session at least 24 hours before the event Instructing volunteers about the sequence of events during the training session and how long they will take Encouraging volunteers to ask questions at appropriate times 	<ul style="list-style-type: none"> Lack of enthusiasm on the part of training staff Not being clear and concise during the training A training group of more than 10 people in an uncontrolled, outdoor environment Allowing (or not controlling) too many disruptive/off-topic questions during the training process
First Two Weeks	<ul style="list-style-type: none"> Following up with volunteers within 3 days of the training event by email or phone 	<ul style="list-style-type: none"> Not correcting misunderstandings from the training session
First 3 Months	<ul style="list-style-type: none"> Organizing an event where volunteers can meet each other in a social setting 	<ul style="list-style-type: none"> Lack of contact with the volunteer either by email or phone
6 Months & beyond	<ul style="list-style-type: none"> Asking volunteers for their feedback about the MPA Watch program Asking long term volunteers if they would like to be involved in the training process or in some other capacity that uses their expertise 	<ul style="list-style-type: none"> Taking long-term volunteers for granted by not recognizing their efforts publicly (at meetings, through your website, newsletters, etc.)
Retirement	<ul style="list-style-type: none"> Making a point of thanking the volunteer for their service with a personal note and a small gift 	<ul style="list-style-type: none"> Not having systems in place that recognize a volunteer has stopped submitting surveys

When thinking about activities for volunteers in your region, think carefully about the time commitment for staff, the appropriateness of the activity to your region and the expenses that will be incurred.

Here is a list of suggestions for valuing and engaging the volunteers in your program:

- Write letters periodically to express your thanks for their involvement
- Call volunteers on the phone semi-regularly to see how they are enjoying the program and answer any of their questions
- Write about your volunteers on your website, social media and blogs
- Consider providing volunteers with clothing or branded merchandise related to your program
- Send volunteers certificates of appreciation for their efforts
- Provide volunteers with discount vouchers or coupons (coffee cards, movie tickets, etc.)
- Send annual Christmas or Birthday cards
- For long term service, honor volunteers at a special gathering
- Acknowledge new volunteers in your organization's newsletter
- Respond quickly to feedback from volunteers, incorporate their ideas where possible and report back to them about their contribution to improving the program
- Conduct casual social events (bar meet ups, movie nights, etc.)
- Display photos of volunteers in your office and online materials
- Invite volunteers to be involved with other aspects of your organization (helping with events, tabling, etc.)
- Hold potluck picnic events in a local park or beach area
- Run a games night at your office or a local café
- Provide opportunities for volunteers to receive skills training (CERT, HASWOPER, etc.)
- Organize a weekend event to remove invasive species and restore local trail areas
- Participate in or run a beach cleanup day
- Participate in local bird/animal count initiatives run by other groups
- Have volunteers participate in a fundraising effort for your organization or another local charity
- Look for other volunteer organizations in your region and develop a co-sponsored event that volunteers can be involved with (ocean film festival, sustainable seafood fair, etc.)

Three golden rules to remember when considering retention and attrition rates:

- Due to the solo nature of MPA Watch survey work, a volunteer manager should seek to create a sense of community to bond their volunteers together (picnics, social events, one-day projects, etc.)
- Volunteers join MPA Watch for a number of different reasons, but they stay because they are valued and recognized for their efforts
- Volunteers will leave your program at unexpected times and for different reasons. A recruitment strategy needs to be ongoing and diversified to ensure a critical mass of active volunteers.

Developing a realistic operations budget

This section will provide some insight into many of the ongoing costs you'll need to consider when running an MPA Watch program. Feel free to add line items relevant to your organization and program focus.

As operational budgets, overheads, and staff salaries can vary greatly between organizations, the table below avoids attaching a fixed cost to each line item. The table should be used as a guide for identifying ongoing costs that will need to be considered within the context of your organization's available budget and program goals.

Item	Considerations	Occurrence
Volunteer Manager (VM) Hours	<ul style="list-style-type: none"> • Will the VM work full-time or part-time on MPA Watch? • Will the VM's work hours include managing social media (Facebook, Twitter, etc.)? 	Daily/Weekly
Travel	<ul style="list-style-type: none"> • Are your training/survey locations close to the office? • Will the VM be required to drive more than an hour each way to train volunteers and if so how often? • Will the VM be using a company vehicle or their own? • Will the VM attend any conferences during the year? Is there a budget to fly them there if it is out-of-state? • Will the VM require professional development training? 	Weekly/Monthly/ Quarterly/Annually
Accommodation	<ul style="list-style-type: none"> • Are there training events or conferences where the VM will need to stay overnight? 	Monthly/Annually
Training Materials	<ul style="list-style-type: none"> • What technical equipment will be provided to your volunteers? (GPS units, binoculars) • Will you print your training materials or make them available online for volunteers to download and print? • Do you have the in-house capability to create multimedia/video presentations or will it need to be outsourced? • How many hours need to be allocated to amend/add to the MPA Watch materials to make them relevant to your region? • Who will develop the printed materials tracking volunteer details & liability waivers? 	Monthly/Quarterly/ Annually
Website	<ul style="list-style-type: none"> • Do you have the in-house capability to create a website for your MPA Watch program or add a new section to your existing website? Will it need to be outsourced? • Will the VM be responsible for updating the website? 	Daily/Weekly
Software (see page 17 for more information)	<ul style="list-style-type: none"> • Outside of the statewide web tool developed for MPA Watch, do you have any other requirements for managing volunteer contacts? • Are these tools free or will the cost money? 	Monthly/Annually
Office Supplies	<ul style="list-style-type: none"> • Will your organization print out survey materials (Data maps, site protocols, etc.) for volunteers to use during training? • Can volunteers drop into your office to pick up new printed materials, clipboards or other sundry items for use in their survey work? 	Weekly/Monthly
Volunteer Events/Trainings	<ul style="list-style-type: none"> • Does your organization have facilities to host volunteer trainings or meet-up events? • Will events with volunteers be catered with food and drink? • What are to costs involved to rent a room/training location for meeting/training purposes in your area? • Can these costs be offset through the use of a local community or university room? 	Monthly/Quarterly
Recruitment Materials	<ul style="list-style-type: none"> • Does your organization have promotional signage that can be used at tabling events? Will a new sign for the MPA Watch program need to be made? • Does your organization have a table and chair(s) with folding legs that can be used at outdoor tabling events? • Is there a portable shade cover for your table during the summer months? • Will your promotional flyers be designed/printed in-house with existing tools or outsourced? 	Weekly/Monthly/ Annually
Volunteers	<ul style="list-style-type: none"> • Does your MPA Watch program offer incentives or rewards for completed survey work? (coffee cards, t-shirts, jackets, etc.) • Are there remote survey locations that would require a fuel stipend for volunteers? 	Monthly/Quarterly

Golden rules to remember about writing an effective recruitment plan:

- Make the document as concise as possible. A well-structured document will be easier to modify and review at a later date
- Make a point of defining what the term ‘success’ means before writing the plan. Different organizations have different goals and objectives. Identifying what your program is trying to achieve in the most basic terms before writing the document will ensure that your strategies are focused and on mission
- You will always need more resources/staff/time/money than you think. Build in padding to account for the unknown events/variables that you will encounter during the course of your program
- Refer to volunteer recruitment documents from other organizations if you get stuck. They can be found easily online through a Google search.

Action item: Writing a Recruitment Plan

- Look at the answers from the scoping exercise regarding staff hiring needs. Write a job description for the Volunteer Management role and include their tasks and areas of responsibility
- Developing a calendar that breaks recruitment tasks into daily/weekly/monthly/quarterly/yearly activities.
- Looking at your answers from the scoping exercise, write down a calendar of events in your region that you will attend (include tabling, networking, seminars, etc.). *Note: This list can be modified later as more events become available*
- Take the monthly recruitment targets from the scoping exercise and write them down. Make sure to include 1 month, 3 month, 6 month and 1 year goals
- Taking into consideration your available resources, the events in your region at the time of the program launch and the available staff to help with recruitment efforts, identify the recruitment approaches that will be used to achieve these goals. Remember, think about approaches that will work well in your region and customize or add items as you see fit
- Referring to notes from your scoping meeting, identify the written materials that will need to be developed (i.e. website, training materials, flyers, etc.), who will develop them (in-house or outsourced) and by what date
- Identify the activities that the program will undertake to help build a sense of community amongst volunteers
- Using spreadsheet software, refer to the answers from the scoping session and the suggestions from the preceding section to attribute costs to your program. Try and be as specific as possible, providing line item details for each aspect of your program
- Make a ‘dashboard’ view of your plan that can be printed out and displayed at your desk or in the office. A dashboard view is usually a one page document that allows you to see your fundamental goals, demographics, targets and calendar events at a glance. It is useful for keeping track of your upcoming recruitment efforts and for having a boilerplate against which new ideas and opportunities can be tested
- Remember to calendar any of the important dates identified in the scoping meeting for future review/continuous improvement of the recruitment plan.

Success Factors

The table below represents an overview of the factors that will affect your volunteer recruitment success rate at different points in the process.

It should be emphasized that timeliness and professionalism at each step of the process from initial contact through to a volunteer's ongoing involvement with the program will have a huge impact on the success of your program.

Stage	Success Factors
Gathering sign-ups	<p>The conversion number here will be affected by the following factors:</p> <ul style="list-style-type: none"> • Your table should be setup for one call-to-action, having too many programs or themes at a tabling event will dilute your success • Make sure recruitment staff direct the potential volunteer to sign-up for more information after talking about the program • It should go without saying, but smiling goes a long way when interacting with potential volunteers
Contacted	<p>The conversion number here will be affected by the following factors:</p> <ul style="list-style-type: none"> • Follow-up within 24 hours of the sign-up being received • A concise email/text restating the volunteer opportunity with a clear call-to-action • A phone call to follow-up the email if there is no response • Younger volunteers predominately use social media to communicate either through Facebook profiles or direct texting via their cell phones. • Older/retired volunteers are more likely to answer the telephone early in the morning. • Some volunteers may take 2-3 follow-ups to garner a response
Trained	<p>The conversion number here will be affected by the following factors:</p> <ul style="list-style-type: none"> • A training time that is convenient for the majority of attending volunteers • The accessibility of the training location • The weather on the day of the training
Active	<p>The conversion number here will be affected by the following factors:</p> <ul style="list-style-type: none"> • The quality of the training session • The accessibility of the survey sites • Timely follow-up after the training session
Ongoing	<p>The conversion number here will be affected by the following factors:</p> <ul style="list-style-type: none"> • The programs in place that cultivate a sense of community among volunteers • Valuing the contribution of volunteers to your program

Effective Recruitment Materials

One of the factors that will greatly affect the performance of your recruitment efforts are the promotional materials you use. Refer to the following list as a guideline during your development process.

- All materials, whether online or printed, should have a connected look and feel. Consistent branding will help connect your organization with the program
- Don't use a whole sheet of paper when a design that fits 4 x 4 on one sheet and can be cut to size will do. This saves on paper and makes it easier to distribute. Making designs double-sided is also a money saver
- Don't get hung up on printing your materials on high gloss, expensive paper or having a super fancy design. Material that has some basic information about your program, a simple call to action and your logo will work just fine
- Don't put too much information on your flyers. Remember, the purpose of a flyer is to make the prospect either contact your office for more information or visit a website to sign-up for the program. Less is more
- Save yourself the money and print in black & white. Print on color paper stock (light blue, yellow, green or orange) to help your flyers stand out
- Design a flyer that you will use for handouts and a separate design for larger posters that can be used on notice boards
- Make printable materials available on your website. Volunteers can download them and distribute them as well!

FRONT SIDE



REVERSE SIDE

Love the outdoors and the marine environments around Monterey?

The Otter Project is seeking volunteers for MPA Watch, a citizen monitoring network in support of Central California's Marine Protected Areas.

Requirements

- * 3 month commitment to conduct 2 x 1 hour surveys on a weekly basis in either Malpaso, Pt. Lobos, 17 Mile Drive, Asilomar or Lover's Point.
- * Undertake 2 hours of survey training.
- * Must be over 18 years of age with own transport.



For more information or to sign up for the program, scan the barcode with your smartphone or visit: www.otterproject.org

The Otter Project | 475 Washington St. Ste A | Monterey, CA 93940
volunteer@otterproject.org | 831-64-OTTER

The example above is a flyer that is used at tabling events, volunteer fairs and farmers markets. The design can be laid out 4 x 4 on a Letter sized page and printed double sided. A couple of things to note about the design above when making your own flyer:

- The front side has the organization's logo front and center
- Centered text/items from top to bottom help lead the eye
- The opening line 'Love the Ocean?' engages the target audience. On a fundamental level, the MPA Watch program is about ocean stewardship. Use language that engages an ocean loving demographic
- The other text on the front helps establish what the flyer is about (we need volunteers), what they will be doing (monitoring Marine Protected Areas) and what the next step is (turning over the page). Your flyers should be designed to lead the prospect through the flyer, step-by-step
- The reverse side provides expanded information about the program with information about getting in contact with the organization through either a website, email or phone number.

Flexibility

Your willingness to accommodate volunteers' other obligations can have a huge bearing on the success of your program.

Due to the nature of modern life and the ever increasing time commitments many people have to their jobs, studies, and family, finding time to attend a training or commit to a set time every week can be changing.

Ultimately, it is at the discretion of your organization to run the program in a way that works with your available resources. Here is a list of considerations you may wish to discuss internally:

- Will volunteers be locked into a set time/location for their surveys?
- Will training sessions be run ad hoc or at a set times and intervals?
- Will staff be available to run sessions on a weekend or after hours?

Final Considerations & Challenges

This section provides some final context regarding ongoing challenges that may present themselves during the running of your MPA Watch Volunteer Program. Some of the challenges below will be universal to all organizations running a program and others will be more regionally specific.

- The distance/time volunteers travel from their homes to survey sites in your region will effect survey numbers and retention rates. If there are survey sites more than 1 hour from an urban center, consider building a fuel stipend into your budget considerations
- The distance/time staff travel from the office to conduct infield trainings, tabling events or attend meetings can add considerable fuel costs to the program. Evaluate how often staff will need to travel and budget accordingly
- Ongoing wet weather can significantly impact participation and retention rates. If you live in an area that experiences months of sustained wet weather, consider planning activities that help engage your volunteers during the period of inactivity
- Don't put all your eggs into one basket when recruiting. Efforts should be diversified and ongoing
- Expect ebbs and flows in both recruitment numbers and total surveys submitted depending on the time of year. Your program may temporarily lose many of its student participants during the summer and holiday months and retirees often travel for sections of the year months at a time
- Collaboration with other organizations can be both a benefit and a loss. If the organization in question is effective at what they do, your recruitment efforts will be multiplied, if they are not an effective organization, your administrative overhead will increase. Chose you partnerships wisely and test the waters with a one day event to see if they're someone you wish to work with again
- If your region does not have the ideal events or tabling opportunities for your demographics, consider running your own. Running events can be a big administrative burden, although the benefits to organizations when run well can be considerable. Increased brand exposure, networking opportunities, press and access to new volunteers are all benefits of well-run events
- Don't stop trying new ideas when it comes to recruiting. Test your assumptions and add the new approach to your recruitment toolbox if successful.

FISH AND GAME CODE

SECTION 2850-2863

2850. This chapter shall be known and may be cited as the Marine Life Protection Act.

2850.5. Notwithstanding any other law and consistent with the authority granted under Section 2860, commencing on July 1, 2013, the Ocean Protection Council shall assume responsibility for the direction of policy of marine protected areas (MPAs).

2851. The Legislature finds and declares all of the following:

(a) California's marine protected areas (MPAs) were established on a piecemeal basis rather than according to a coherent plan and sound scientific guidelines. Many of these MPAs lack clearly defined purposes, effective management measures and enforcement. As a result, the array of MPAs creates the illusion of protection while falling far short of its potential to protect and conserve living marine life and habitat.

(b) California's extraordinary marine biological diversity is a vital asset to the state and nation. The diversity of species and ecosystems found in the state's ocean waters is important to public health and well-being, ecological health, and ocean-dependent industry.

(c) Coastal development, water pollution, and other human activities threaten the health of marine habitat and the biological diversity found in California's ocean waters. New technologies and demands have encouraged the expansion of fishing and other activities to formerly inaccessible marine areas that once recharged nearby fisheries. As a result, ecosystems throughout the state's ocean waters are being altered, often at a rapid rate.

(d) Fish and other sea life are a sustainable resource, and fishing is an important community asset. MPAs and sound fishery management are complementary components of a comprehensive effort to sustain marine habitats and fisheries.

(e) Understanding of the impacts of human activities and the processes required to sustain the abundance and diversity of marine life is limited. The designation of certain areas as sea life reserves can help expand our knowledge by providing baseline information and improving our understanding of ecosystems where minimal disturbance occurs.

(f) Marine life reserves are an essential element of an MPA system because they protect habitat and ecosystems, conserve biological diversity, provide a sanctuary for fish and other sea life, enhance recreational and educational opportunities, provide a reference point against which scientists can measure changes elsewhere in the marine environment, and may help rebuild depleted fisheries.

(g) Despite the demonstrated value of marine life reserves, only 14 of the 220,000 square miles of combined state and federal ocean water off California, or six-thousandths of 1 percent, are set aside as genuine no take areas.

(h) For all of the above reasons, it is necessary to modify the existing collection of MPAs to ensure that they are designed and

managed according to clear, conservation-based goals and guidelines that take full advantage of the multiple benefits that can be derived from the establishment of marine life reserves.

2852. The following definitions govern the construction of this chapter:

(a) "Adaptive management," with regard to marine protected areas, means a management policy that seeks to improve management of biological resources, particularly in areas of scientific uncertainty, by viewing program actions as tools for learning. Actions shall be designed so that, even if they fail, they will provide useful information for future actions, and monitoring and evaluation shall be emphasized so that the interaction of different elements within marine systems may be better understood.

(b) "Biogeographical regions" refers to the following oceanic or near shore areas, seaward from the mean high tide line or the mouth of coastal rivers, with distinctive biological characteristics, unless the master plan team establishes an alternative set of boundaries:

- (1) The area extending south from Point Conception.
- (2) The area between Point Conception and Point Arena.
- (3) The area extending north from Point Arena.

(c) "Marine protected area" (MPA) means a named, discrete geographic marine or estuarine area seaward of the mean high tide line or the mouth of a coastal river, including any area of intertidal or subtidal terrain, together with its overlying water and associated flora and fauna that has been designated by law, administrative action, or voter initiative to protect or conserve marine life and habitat. An MPA includes marine life reserves and other areas that allow for specified commercial and recreational activities, including fishing for certain species but not others, fishing with certain practices but not others, and kelp harvesting, provided that these activities are consistent with the objectives of the area and the goals and guidelines of this chapter. MPAs are primarily intended to protect or conserve marine life and habitat, and are therefore a subset of marine managed areas (MMAs), which are broader groups of named, discrete geographic areas along the coast that protect, conserve, or otherwise manage a variety of resources and uses, including living marine resources, cultural and historical resources, and recreational opportunities.

(d) "Marine life reserve," for the purposes of this chapter, means a marine protected area in which all extractive activities, including the taking of marine species, and, at the discretion of the commission and within the authority of the commission, other activities that upset the natural ecological functions of the area, are prohibited. While, to the extent feasible, the area shall be open to the public for managed enjoyment and study, the area shall be maintained to the extent practicable in an undisturbed and unpolluted state.

2853. (a) The Legislature finds and declares that there is a need to reexamine and redesign California's MPA system to increase its coherence and its effectiveness at protecting the state's marine life, habitat, and ecosystems.

(b) To improve the design and management of that system, the commission, pursuant to Section 2859, shall adopt a Marine Life Protection Program, which shall have all of the following goals:

- (1) To protect the natural diversity and abundance of marine life,

and the structure, function, and integrity of marine ecosystems.

(2) To help sustain, conserve, and protect marine life populations, including those of economic value, and rebuild those that are depleted.

(3) To improve recreational, educational, and study opportunities provided by marine ecosystems that are subject to minimal human disturbance, and to manage these uses in a manner consistent with protecting biodiversity.

(4) To protect marine natural heritage, including protection of representative and unique marine life habitats in California waters for their intrinsic value.

(5) To ensure that California's MPAs have clearly defined objectives, effective management measures, and adequate enforcement, and are based on sound scientific guidelines.

(6) To ensure that the state's MPAs are designed and managed, to the extent possible, as a network.

(c) The program may include areas with various levels of protection, and shall include all of the following elements:

(1) An improved marine life reserve component consistent with the guidelines in subdivision (c) of Section 2857.

(2) Specific identified objectives, and management and enforcement measures, for all MPAs in the system.

(3) Provisions for monitoring, research, and evaluation at selected sites to facilitate adaptive management of MPAs and ensure that the system meets the goals stated in this chapter.

(4) Provisions for educating the public about MPAs, and for administering and enforcing MPAs in a manner that encourages public participation.

(5) A process for the establishment, modification, or abolishment of existing MPAs or new MPAs established pursuant to this program, that involves interested parties, consistent with paragraph (7) of subdivision (b) of Section 7050, and that facilitates the designation of MPAs consistent with the master plan adopted pursuant to Section 2855.

2854. The workgroup shall, after appropriate consultation with members of the public, determine future actions for implementing the recommendations of its final report.

2855. (a) The commission shall adopt a master plan that guides the adoption and implementation of the Marine Life Protection Program adopted pursuant to Section 2853 and decisions regarding the siting of new MPAs and major modifications of existing MPAs. The plan shall be based on the best readily available science.

(b) (1) The department shall prepare, or by contract shall cause to be prepared, a master plan in accordance with this subdivision. In order to take full advantage of scientific expertise on MPAs, the department shall convene a master plan team to advise and assist in the preparation of the master plan, or hire a contractor with relevant expertise to assist in convening such a team.

(2) The team members convened pursuant to this subdivision shall have expertise in marine life protection and shall be knowledgeable about the use of protected areas as a marine ecosystem management tool. The members shall also be familiar with underwater ecosystems found in California waters, with the biology and habitat requirements of major species groups in the state's marine waters, and with water quality and related issues.

(3) The team shall be composed of the following individuals:

(A) Staff from the department, the Department of Parks and Recreation, and the State Water Resources Control Board, to be

designated by each of those departments.

(B) Five to seven members who shall be scientists, one of whom may have expertise in the economics and culture of California coastal communities.

(C) One member, appointed from a list prepared by Sea Grant marine advisers, who shall have direct expertise with ocean habitat and sea life in California marine waters.

(4) The master plan shall be prepared with the advice, assistance, and involvement of participants in the various fisheries and their representatives, marine conservationists, marine scientists, and other interested persons. In preparing the master plan, the department shall confer, to the extent feasible, with the commission, the Pacific Fishery Management Council, the National Marine Fisheries Service, the United States Navy, the United States Geological Survey's national biological survey, staff from national marine sanctuaries off California, Sea Grant researchers, marine advisers, and national parks personnel.

(5) The department may engage other experts to contribute to the master plan, including scientists, geographic information system (GIS) experts, and commercial and recreational fishermen, divers, and other individuals knowledgeable about the state's underwater ecosystems, the history of fishing effort or MPA management, or other relevant subjects.

(c) The department and team, in carrying out this chapter, shall take into account relevant information from local communities, and shall solicit comments and advice for the master plan from interested parties on issues including, but not necessarily limited to, each of the following:

(1) Practical information on the marine environment and the relevant history of fishing and other resources use, areas where fishing is currently prohibited, and water pollution in the state's coastal waters.

(2) Socioeconomic and environmental impacts of various alternatives.

(3) Design of monitoring and evaluation activities.

(4) Methods to encourage public participation in the stewardship of the state's MPAs.

2856. (a) (1) The department and team shall use the best readily available scientific information in preparing the master plan adopted pursuant to Section 2855, and shall organize the location-specific contents, where feasible, by biogeographical region. In preparing the plan, the department and team shall use and build upon the findings of the Sea Grant survey of protected areas in California waters, which is entitled "California's Marine Protected Areas," the report of the State Interagency Marine Managed Areas Workgroup, the Department of Parks and Recreation's planning information and documents regarding existing and potential underwater parks and reserves, maps and other information from the department's marine nearshore ecosystem mapping project, and other relevant planning and scientific materials.

(2) The master plan shall include all of the following components:

(A) Recommendations for the extent and types of habitat that should be represented in the MPA system and in marine life reserves. Habitat types described on maps shall include, to the extent possible using existing information, rocky reefs, intertidal zones, sandy or soft ocean bottoms, underwater pinnacles, sea mounts, kelp forests, submarine canyons, and seagrass beds.

(B) An identification of select species or groups of species likely to benefit from MPAs, and the extent of their marine habitat, with special attention to marine breeding and spawning grounds, and

available information on oceanographic features, such as current patterns, upwelling zones, and other factors that significantly affect the distribution of those fish or shellfish and their larvae.

(C) Recommendations to augment or modify the guidelines in subdivision (c) of Section 2857, if necessary to ensure that the guidelines reflect the most up-to-date science, including, for example, recommendations regarding the minimum size of individual marine life reserves needed to accomplish the various goals set forth in Section 2853.

(D) Recommended alternative networks of MPAs, including marine life reserves in each biogeographical region that are capable of achieving the goals in Section 2853 and designed according to the guidelines in subdivision (c) of Section 2857.

(E) A simplified classification system, which shall be consistent with the goals of Section 2853 and the guidelines in subdivision (c) of Section 2857, and which may include protections for specific habitats or species, if no system that meets these specifications has already been developed.

(F) Recommendations for a preferred siting alternative for a network of MPAs that is consistent with the goals in Section 2853 and the guidelines in subdivision (c) of Section 2857.

(G) An analysis of the state's current MPAs, based on the preferred siting alternative, and recommendations as to whether any specific MPAs should be consolidated, expanded, abolished, reclassified, or managed differently so that, taken as a group, the MPAs best achieve the goals of Section 2853 and conform to the guidelines in subdivision (c) of Section 2857.

(H) Recommendations for monitoring, research, and evaluation in selected areas of the preferred alternative, including existing and long-established MPAs, to assist in adaptive management of the MPA network, taking into account existing and planned research and evaluation efforts.

(I) Recommendations for management and enforcement measures for the preferred alternative that apply systemwide or to specific types of sites and that would achieve the goals of this chapter.

(J) Recommendations for improving the effectiveness of enforcement practices, including, to the extent practicable, the increased use of advanced technology surveillance systems.

(K) Recommendations for funding sources to ensure all MPA management activities are carried out and the Marine Life Protection Program is implemented.

(b) The team shall, as necessary, identify and define additional appropriate components of the master plan as soon as possible after enactment of this section.

2857. (a) On or before July 1, 2001, the department shall convene, in each biogeographical region and to the extent practicable near major working harbors, siting workshops, composed of interested parties, to review the alternatives for MPA networks and to provide advice on a preferred siting alternative. The department and team shall develop a preferred siting alternative that incorporates information and views provided by people who live in the area and other interested parties, including economic information, to the extent possible while maintaining consistency with the goals of Section 2853 and guidelines in subdivision (c) of this section.

(b) The preferred alternative may include MPAs that will achieve either or both of the following objectives:

(1) Protection of habitat by prohibiting potentially damaging fishing practices or other activities that upset the natural ecological functions of the area.

(2) Enhancement of a particular species or group of species, by prohibiting or restricting fishing for that species or group within

the MPA boundary.

(c) The preferred siting alternative shall include MPA networks with an improved marine life reserve component, and shall be designed according to each of the following guidelines:

(1) Each MPA shall have identified goals and objectives. Individual MPAs may serve varied primary purposes while collectively achieving the overall goals and guidelines of this chapter.

(2) Marine life reserves in each bioregion shall encompass a representative variety of marine habitat types and communities, across a range of depths and environmental conditions.

(3) Similar types of marine habitats and communities shall be replicated, to the extent possible, in more than one marine life reserve in each biogeographical region.

(4) Marine life reserves shall be designed, to the extent practicable, to ensure that activities that upset the natural ecological functions of the area are avoided.

(5) The MPA network and individual MPAs shall be of adequate size, number, type of protection, and location to ensure that each MPA meets its objectives and that the network as a whole meets the goals and guidelines of this chapter.

(d) The department and team, in developing the preferred siting alternative, shall take into account the existence and location of commercial kelp beds.

(e) The department and team may provide recommendations for phasing in the new MPAs in the preferred siting alternative.

2858. The department shall establish a process for external peer review of the scientific basis for the master plan prepared pursuant to Section 2855. The peer review process may be based, to the extent practicable, on the peer review process described in Section 7062.

2859. (a) On or before January 1, 2005, the department shall submit to the commission a draft of the master plan prepared pursuant to this chapter.

(b) On or before April 1, 2005, after public review, not less than three public meetings, and appropriate modifications of the draft plan, the department shall submit a proposed final master plan to the commission. On or before December 1, 2005, the commission shall adopt a final master plan and a Marine Life Protection Program with regulations based on the plan and shall implement the program, to the extent funds are available. The commission's adoption of the plan and a program based on the plan shall not trigger an additional review under the California Environmental Quality Act (Division 13 (commencing with Section 21000) of the Public Resources Code).

(c) The commission shall hold at least two public hearings on the master plan and the Marine Life Protection Program prior to adopting the plan and program. The commission may adopt the plan and the program immediately following the second public hearing or at any duly noticed subsequent meeting.

(d) Upon the commission's adoption of the program, the commission shall submit the master plan and program description, including marine life reserve and other MPA designations, to the Joint Committee on Fisheries and Aquaculture for review and comment. Upon receipt of the plan, the joint committee shall have 60 days to review the plan and to submit written recommendations to the commission regarding the plan and program. The joint committee shall only submit a recommendation to the commission if a majority of the members agree to that recommendation. The commission shall consider all

recommendations submitted by the joint committee, and may amend the program to incorporate the recommendations. If the commission does not incorporate any recommendations submitted by the joint committee, the commission shall set forth, in writing, its reasons for not incorporating that recommendation.

2860. (a) The commission may regulate commercial and recreational fishing and any other taking of marine species in MPAs.

(b) Notwithstanding any other provision of this code, the taking of a marine species in a marine life reserve is prohibited for any purpose, including recreational and commercial fishing, except that the commission may authorize the taking of a marine species for scientific purposes, consistent with the purposes of this chapter, under a scientific collecting permit issued by the department.

2861. (a) The commission shall, annually until the master plan is adopted and thereafter at least every three years, receive, consider, and promptly act upon petitions from any interested party, to add, delete, or modify MPAs, favoring those petitions that are compatible with the goals and guidelines of this chapter.

(b) Nothing in this chapter restricts any existing authority of the department or the commission to make changes to improve the management or design of existing MPAs or designate new MPAs prior to the completion of the master plan. The commission may abbreviate the master plan process to account for equivalent activities that have taken place before enactment of this chapter, providing that those activities are consistent with this chapter.

2862. The department, in evaluating proposed projects with potential adverse impacts on marine life and habitat in MPAs, shall highlight those impacts in its analysis and comments related to the project and shall recommend measures to avoid or fully mitigate any impacts that are inconsistent with the goals and guidelines of this chapter or the objectives of the MPA.

2863. The department shall confer as necessary with the United States Navy regarding issues related to its activities.
